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From: Jack Davenport [REDACTED]
Sent: Friday, 9 October 2020 5:15 PM
To: State Service Review
Subject: State Service Review submission

3 key things

- Openness to innovation and new ideas, such as reducing working week from 38 hours to 30 hours (at same pay), which could help build productivity and reduce costs of personal leave (run a pilot scheme somewhere)
- Stop focusing on government jobs in the south; no real logic for it post-COVID and basically tells everyone that you shouldn't expect good quality of living in the north and north-west
- Stop relying on privatised approaches; focus on the human outcome rather than the statistical gain. Determine services by how much they improve lives rather than cost. More staff might be headline more expensive, but could yield rewards in more efficient & effective service delivery. Simple principle; the more you try to save the taxpayer money, the less effective service you deliver per taxpayer dollar.
- Would love to write more, but really busy.

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Many thanks,

Jack Davenport