**Carers Service Mapping - 2024**

This map details the services across Tasmanian Government agencies that support or assist carers.

The Australian Government is the primary provider of funding and services for carers. These services are accessible through the Carer Gateway which is delivered in Tasmania by Carers Tasmania through Care2Serve.

Community-based services for carers are listed online at FindHelpTas, by searching for ‘carers’, or at the dedicated Community Kinship Care webpage: <https://www.findhelptas.org.au/about-informal-kinship-care/>

| **Recognition** | **Access and Participation** | **Learning** |
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| * Carers Tasmania funding (DPAC) - peak body funding to provide research, advocacy, representation, and policy advice in relation to carers (additional funding provided in 2023-24 to understand the experiences and needs of informal kinship carers included in the *Carer Recognition Act 2023*).
* Mental Health Families and Friends Tasmania funding (DoH) – funding to provide support, education and systemic advocacy for families and friends impacted by a loved one’s mental ill health and/or Alcohol and Other Drugs (AOD) use.
* Carers Week activities (DPAC / all Agencies / Carers Tas) to recognise carers.
* Promotion of carer related supports (DPAC / DECYP).
* Minister’s Carer Advisory Council (DPAC) to provide advice in relation to carer issues.
 | * Tasmanian Home and Community Care (HACC) Program (DoH) to provide support for carers of eligible HACC clients.
* Peer and Carer workers – Statewide Mental Health Services (DoH) to engage with and support carers.
* Social Work Services (THS) to provide psychosocial support for carers.
* THS Consumer and Community Engagement Principles (THS) to ensure patient-centred care that is respectful of and responsive to patients, carers and consumers.
* Patient Travel Assistance Scheme (DoH) - provides financial support to carers for patients that need a carer to travel.
* Mental Health Family and Friends Representative Service and Lived Experience Advocate Service (DoH) - enables participation of family and friends in service development and planning. This includes alcohol and other drug consumers, mental ill health and carers in service development and planning.
* Tasmanian Suicide Prevention Strategy 2023-2027 (DoH) aims to improve services to provide immediate and coordinated support and education to family, friends and caregivers.
* Tasmanian Drug Strategy 2024-2029 (DoH) aims to increase access to support services for consumers and carers of people who use alcohol, tobacco and other drugs and involve them in co-designing strategic policy and planning.
* *Keeping Children Safe* (DPAC) - The Child and Youth Safe Organisations Framework includes measures to ensure quality carers
* State Service Diversity Strategy to support employees who are carers (SSMO).
* TSS Carers Toolkit to support employees who are carers (SSMO).
* Workplace Flexibility Policy (SSMO).
* Staff Wellbeing Framework to support all employees including those with caring responsibilities (DECYP).
* Informal Kinship Carers Research Report 2023 and Informal Kinship Care Program to support informal kinship carers (Carers Tas/ DPAC).
* Companion Card to support participation for people with disability who need carer support (DPAC).
* Tasmania’s Lifelong Respect: Tasmania’s Strategy to end the abuse of older people (Elder Abuse) 2023–2029 to provide advice to carers (DPAC)
* Tasmania’s Elder Abuse Prevention Strategy 2023-29 to provide advice to carers (DPAC).
 | * *Rethink Mental Health 2020* (DoH) aims to address carer needs, increase the capacity of consumers and carers and improve engagement with carers.
* Alcohol, Tobacco and other Drugs Council Tasmania (DoH) – funding to provide support, education and systemic advocacy for consumers and carers with lived experience of alcohol and other drug use.
* Support for Tasmanian learners’ wellbeing, participation, engagement and learning needs (DECYP) to assistant learners with caring responsibilities.
* Wellbeing for Learning – Child and Student Wellbeing Strategy (DECYP) to support the wellbeing of all learners, including those with caring responsibilities.
* Identification and management of young carers in state government schools via the DECYP Case Management Platform and school wellbeing staff.
* Students who are Carers Policy and Procedure (TasTAFE) to support students who are carers.
* Adult Learning Strategy (State Growth) to support carers to engage or re-engage in learning.
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