

# Right to Information – Routine Disclosure

(1 October 2025 to 31 March 2026)

## Complaints concluded by the Office of Local Government

The information below relates to complaints that were concluded by the Office of Local Government in the last six months from 1 October 2025 to 31 March 2026:

Month	Total Complaints	Complaints Dismissed	Complaints Upheld or Referred	Complaints withdrawn
October 2025	1	1	0	0
November 2025	1	1	0	0
December 2025	0	0	0	0
January 2026	1	1	0	0
February 2026	1	1	0	0
March 2026	2	2	0	0
<b>Total</b>	<b>6</b>	<b>6</b>	<b>0</b>	<b>0</b>

### Notes:

- Total complaints are the number of complaints that are concluded within the calendar month.
- Concluded is defined as complaints that are:
  - Upheld or Referred*
    - Upheld – all non-court sanctions
    - Referred to other agency or body
    - Referred to the Court of Petty Sessions
  - Dismissed*
    - Dismissed after formal investigation
    - Dismissed after preliminary assessment
  - Withdrawn*
    - Complaint withdrawn by the applicant
- The Office of Local Government may have at any time a number of matters that are currently under assessment or investigation.
- The Office of Local Government undertakes regulatory activities in relation to the following legislation:
  - Local Government Act 1993* and associated regulations; and
  - Burial and Cremation Act 2019* and associated regulations.