

Fact sheet

What are the Disability Service Standards?



Easy Read - Fact Sheet



What is this fact sheet about?



We have a new law in Tasmania.

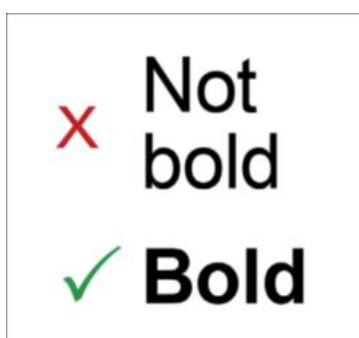
It is called the *Disability Rights, Inclusion and Safeguarding Act 2024*.

We call it the Act for short.

There are lots of changes being made because of the new Act.



We have written some fact sheets explaining the changes.



We wrote some hard words in **bold**.

This means the letters are thicker and **darker**.

We explain what the hard words mean.

What the Act says.



The Act says that all disability services in Tasmania must follow the **National Standards for Disability Services**.

We say **NSDS** for short.

What are NSDS?



The NSDS are rules for disability services.

They make sure services are fair, respectful and safe to use.

They are rules that protect your rights.

They help to make sure you get the support you need.

The 6 National Standards are:



1. Rights

You have the right to be safe, make choices and be treated with respect.



2. Participation and Inclusion

You can take part in the community and feel included when you use disability services.



3. Individual Outcomes

Services help you reach goals and build on your strengths.



4. Feedback and Complaints

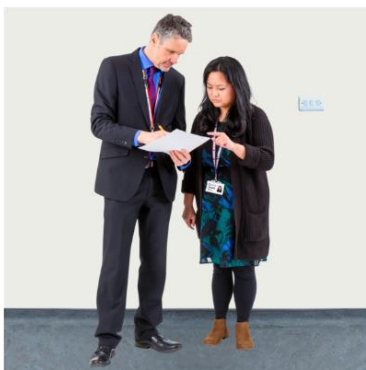
You can tell people what you think about the services you receive.



5. Service Access

Services must be fair and easy to join and leave.

You can access the services you need.



6. Service Management

Services should run well and be responsible.

What does “Social Model of Disability” Mean?



Services should be based on the social model of disability.

The **social model** means:

Disability is not caused by a person's body or mind.



Disability happens when things like bad attitudes, poor access, or no support stop people from having a good life.

Are the Standards new?

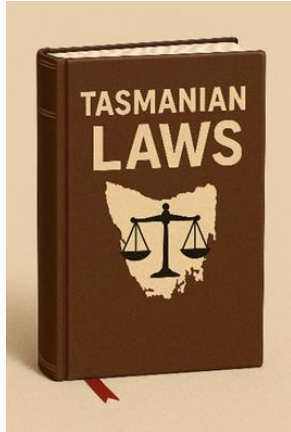


No.

Tasmania has used these same rules since 2015.

The law now makes it clear that they are still good rules.

Other important rules and laws



Other national rules are still in place like:

- Rules for public transport, buildings, and schools
- Aged care and health services.
- NDIS Code of Conduct
- NDIS Practice Standards



Who checks that the standards are followed?



If the service is NDIS registered, it already follows these rules.

If the service is not NDIS registered, it must show it still follows the rules.



The Disability Commissioner, and the



Senior Practitioner check that services do the right thing.

What are Guiding Principles?



Guiding principles are the most important rules.

They help everyone make good choices and do the right thing when using the Act.

Everyone covered by the Act must follow these principles.

For more information and fact sheets



For more information about the Act and fact sheets go to.

[Department of Premier and Cabinet](#)



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