

[REDACTED]

From: Lipscombe, Janice A <[REDACTED]>
Sent: Tuesday, 22 September 2020 10:04 AM
To: State Service Review
Subject: Patient journeys and medical disclosure

Hi

I am a recent widow and feel deeply hurt by my partners and my journey through our health care system I am a senior nurse with 30 years experience in the same service that treated my husband I am very concerned regarding mixed messages and ownership of outcomes I watched my husband present with dire symptoms. He was given a few weeks without treatment - age 56 He opted for treatment Intense chemo and radiation Unbeknown to us he received fatal complications from his radiation that ceased his oncology treatments He was responding to his oncology input At no time did the radiation oncologist recognise or accept that he created a massive necrotic abcess secondary to treatment

Both medical and radiation oncologists insisted repeatedly they were curing him even though his biochem and physical state draw a journey to end of life There was no ownership of outcomes only lots of fast talking and avoiding discussing scientific results

I was ashamed of a system I gave my life to. It was all about the drs and not about the patient. Allied health support was a joke - all about ticking boxes

I consider our healthcare system to be a scarey world- they even insist another health care professional doesn't understand because they are patient support not part of treatment team There is no trust in home care - even if there are suitable players

I hate to think how many times Drs told us ' you will die if you go home with her'. Never did they say - well your dying anyway. Our treatment has made everything worse not better

My poor husband spent weeks in hospital beds being ignored by doctors who didn't know what to do know He spent many of his final weeks standing on the edge of a cliff This is not how patient journeys are meant to be I strongly suggest a focus on journeys with the aim of greater understanding by all parties

Yours sincerley

Janice Lipscombe

CONFIDENTIALITY NOTICE AND DISCLAIMER

The information in this transmission may be confidential and/or protected by legal professional privilege, and is intended only for the person or persons to whom it is addressed. If you are not such a person, you are warned that any disclosure, copying or dissemination of the information is unauthorised. If you have received the transmission in error, please immediately contact this office by telephone, fax or email, to inform us of the error and to enable arrangements to be made for the destruction of the transmission, or its return at our cost. No liability is accepted for any unauthorised use of the information contained in this transmission.