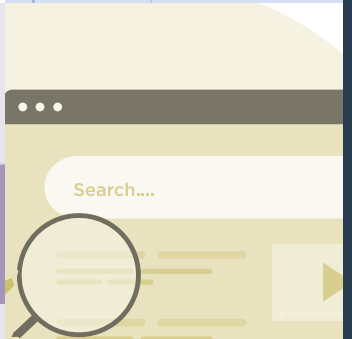
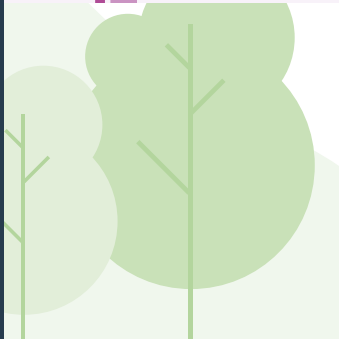
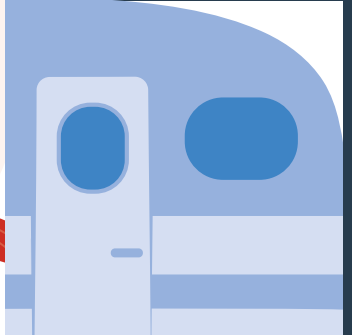
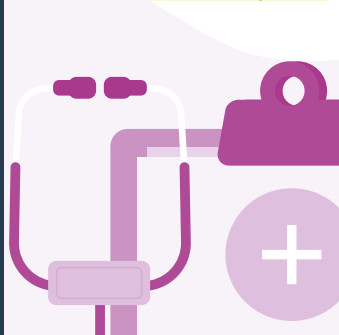




Concessions & Discounts

Tasmanian Government Guide 2023-24



In recognition of the deep history and culture of this Island, we acknowledge and pay our respects to all Tasmanian Aboriginal people; the traditional owners of the Land.

How to use this guide

This Guide lists the concessions and discounts offered by the Tasmanian Government to the Tasmanian community. They are presented by category, such as transport or education. Use the **Quick reference guide** on pages 10-17 to help you find your entitlements.

Important note:

Please check the website at www.concessions.tas.gov.au for updates, as changes to concessions and discounts may occur during the year. The website has the most up-to-date information.

Disclaimer: Information contained in this publication is correct at the time of printing. The concessions listed herein are subject to change without notice and at the discretion of the service provider.

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Published August 2023

ISBN 978-1-925906-41-7

Premier's Message



Our Government realises the last few years have been challenging as the costs of living rise across the country and we are committed to helping Tasmanians with household budgets in any way we can.

For 20 years, the *Concessions & Discounts Tasmanian Government Guide* has been offering a broad range of valuable concessions and discounts for eligible Tasmanians and their families.

This year we have introduced a quick reference guide to make it easier than ever to find and use the concessions and discounts available.

There are concessions for essential household services, such as electricity, water and council rates, that will help ease the pressure of increasing cost-of-living expenses.

I encourage all Tasmanians on low and fixed incomes, including veterans, seniors and people with a disability, to look at the concessions available for housing, health, education and transport.

This year, our government introduced record energy bill relief, with a \$250 annual rebate on electricity bills for eligible households. Provided in a two-year partnership with the Australian Government, this targeted investment delivers real cost-of-living relief for Tasmanians on low and fixed incomes.

Concessions and discounts help Tasmanians to afford essential services and our Government is committed to supporting all Tasmanians families with the cost of living.

If you know someone who would benefit from these concessions, please share a copy of this valuable little book.

A handwritten signature in blue ink that reads "Jeremy Rockliff". The signature is fluid and cursive, with the first name "Jeremy" written in a larger, more prominent script than the last name "Rockliff".

Jeremy Rockliff MP
Premier of Tasmania

Australian Government concession cards



HCC

Services Australia Health Care Card

Eligibility

Eligibility for the Health Care Card (HCC) is administered by Services Australia on behalf of Department of Social Services who hold policy responsibility.

If you are receiving certain payments or supplements or the maximum rate of Family Tax Benefit (Part A), you will automatically receive a HCC. Partners and children may also be covered by the card. The HCC is automatically reissued when it expires, if you are still eligible.

If you are not entitled to receive an automatic HCC, you may need to put in a claim to find out whether you can receive a Low Income (LIC) HCC, Foster Child HCC (FST), or Ex-Carer Allowance (child) HCC (EXCA). For more information see the website.



Digital concession cards

If you already have a concession or health care card from Services Australia, you can access a digital image of your card from the myGov app or Express Plus Centrelink mobile app. The digital card lets you present your concession or health care card using your mobile phone.

For more information

Web: www.servicesaustralia.gov.au/concessioncards

Australian Government concession cards



PCC

Services Australia Pensioner Concession Card



Eligibility

Eligibility for the Pensioner Concession Card (PCC) is administered by Services Australia on behalf of Department of Social Services who hold policy responsibility.

You can get a PCC if you receive any of these payments:

- Age Pension
- Bereavement Allowance
- Carer Payment
- Disability Support Pension
- JobSeeker or Youth Allowance and are single, caring for a dependent child and looking for work
- Parenting Payment (single)
- certain payment types because you have a partial capacity to work.

You may also get a PCC if you are aged over 60 years and have been receiving certain allowances or benefits for more than 9 months or have a partial capacity to work.

Digital concession cards

If you already have a concession or health care card from Services Australia, you can access a digital image of your card from the myGov app or Express Plus Centrelink mobile app. The digital card lets you present your concession or health care card using your mobile phone.

For more information:

Web: www.servicesaustralia.gov.au/concessioncards

Australian Government concession cards



CSHC

Services Australia Commonwealth Seniors Health Card



Eligibility

Eligibility for the Commonwealth Seniors Health Card (CSHC) is administered by Services Australia on behalf of Department of Social Services who hold policy responsibility.

The CSHC is different to the Seniors Card issued by the Tasmanian Government.

You may be eligible for the CSHC if you:

- have reached age pension age
- don't qualify for a payment from Services Australia or Department of Veterans' Affairs
- provide your and your partner's Tax File Numbers or have been granted an exemption from doing so
- meet an income test, and
- are an Australian resident.

You must apply for the CSHC. The CSHC is renewed automatically 4 to 6 weeks before the old card expires, provided you continue to meet the Australian residency and income requirements.

Digital concession cards

If you already have a concession or health care card from Services Australia, you can access a digital image of your card from the myGov app or Express Plus Centrelink mobile app. The digital card lets you present your concession or health care card using your mobile phone.

For more information:

Web: www.servicesaustralia.gov.au/concessioncards

Department of Veterans' Affairs cards



Department of Veterans' Affairs Veteran Cards

Veteran Cards provide clinically required treatment for medical conditions with eligibility determined by the Department of Veterans' Affairs. Cardholders have access to certain benefits depending on the card type. Full details are available at www.dva.gov.au.

DVA cardholders are encouraged to consult the Quick reference guide on page 10 for a consolidated list of available concessions.

Images of Veteran Cards are provided for illustration purposes only. Actual cards may vary slightly depending on cardholder eligibility.



Veteran Gold Card



Veteran White Card



Veteran Orange Card

For more information:

Phone: 1800 VETERAN (1800 838 372) **Web:** www.dva.gov.au

Department of Veterans' Affairs cards



DVA
PCC

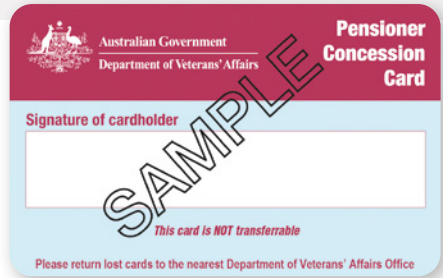
Department of Veterans' Affairs Pensioner Concession Card

Eligibility

Eligibility for the Department of Veterans' Affairs Pensioner Concession Card (DVA PCC) is determined by the Department of Veterans' Affairs (DVA).

The DVA PCC is treated the same as a Services Australia PCC and available to people who are receiving:

- a Service Pension
- an Age Pension through DVA, or
- an Income Support Supplement.



To be eligible, you must:

be receiving one of the income support pensions listed above and be an Australian resident.

Please note the DVA PCC does not provide access to DVA's health care arrangements.

For more information:

Phone: 1800 VETERAN (1800 838 372) Web: www.dva.gov.au

Department of Veterans' Affairs cards



DVA
CSHC

Department of Veterans' Affairs Commonwealth Seniors Health Card

Eligibility

Eligibility for the Department of Veterans' Affairs Commonwealth Seniors Health Card (DVA CSHC) is determined by the DVA. The DVA CSHC is different to the Seniors Card issued by the Tasmanian Government.

The DVA provides a DVA CSHC to:

- Australian, Commonwealth, allied veterans or mariners with qualifying service and are aged over 60 years
- partners (including widows and widowers) of veterans or mariners with qualifying service and have reached age pension age
- war widows or widowers receiving a War Widow(er's) Pension or a Wholly Dependent Partner Payment and are aged over 60 years.



To be eligible you must:

- meet the relevant age criteria
- be an Australian resident and live in Australia
- not be receiving income support from DVA
- not be receiving income support from Services Australia or hold a Services Australia CSHC, and
- meet the CSHC income test. (There is no assets test.)

Please note the DVA CSHC does not provide access to DVA's health care arrangements and is to be treated the same as the Services Australia CSHC.

DVA Unique Identification Number (UIN)

As well as listing your DVA file number (for example TX123456), the DVA CSHC lists your Unique Identification Number (UIN). The UIN helps concession providers quickly check your concession eligibility if their computer systems can't match DVA records.

For more information:

Phone: 1800 VETERAN (1800 838 372) **Web:** www.dva.gov.au

Tasmanian Government cards

SC

Tasmanian Seniors Card



Eligibility

The Tasmanian Seniors Card provides cardholders with discounts from over 600 businesses and government services. The Seniors Card is part of a national program and the logo is used by all States and Territories.

The Tasmanian Seniors Card is available to Tasmanian residents who are:

- 60 years and over, and
- not working more than 20 hours a week in paid employment (averaged over a 12-month period).

You can apply for a Tasmanian Seniors Card at www.seniors.tas.gov.au, or over the counter at any Service Tasmania service centre.

For more information:

Phone: 1300 135 513

Email: seniors@dpac.tas.gov.au

Web: www.seniors.tas.gov.au

Mail: Seniors Card Program, GPO Box 123, Hobart TAS 7001

Tasmanian Government cards



Tasmanian Companion Card



Eligibility

The Tasmanian Companion Card is available to people who require a companion to attend community facilities, activities and events. This card allows the holder to receive a free second ticket for their companion carer from participating businesses and organisations. The Companion Card is part of a national program, and the logo is used in all State and Territories.

Tasmanian residents may be eligible for the Companion Card if they:

- have a permanent disability, and
- due to the impact of their disability, require significant attendant care to participate at most community activities and events.

For more information and application forms:

Phone: 1800 009 501 (freecall)

Email: companion.card@dpac.tas.gov.au

Web: www.companioncard.tas.gov.au

If you are deaf, have a hearing impairment or complex communication needs, contact the Companion Card Program by using:

- **TTY** 133 677, or
- **Speak and Listen** 1300 555 727
- **Internet relay** National Relay Service www.relayservice.com.au

Quick reference guide

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number

Concessions and discounts by concession card type

		Services Australia			Veterans' Affairs			Tasmanian		
		HCC	PCC	CSHC	DVA PCC	DVA CSHC	DVA VC*	SC	CC	★
Housing	Council rates concession	✓	✓		✓		G			
	Housing Connect	✓								✓
	Private rental assistance	✓								✓
	Private rental incentives	✓								✓
	Family violence rapid rehousing	✓								✓
	Social housing	✓								✓
	Supported accommodation									✓
	Other housing assistance									✓
	MyHome shared equity									✓
Electricity	Annual electricity concession	✓	✓		✓					✓
	Heating allowance		✓		✓					✓
	Life support concession									✓
	Medical cooling or heating concession	✓	✓		✓					✓
	Energy Bill Relief Fund	✓	✓	✓	✓		G			✓
Transport	Adult travel concession (public bus and River Derwent ferry)	✓	✓		✓		G	✓	✓	✓
	Companion Card (public bus and River Derwent ferry)								✓	
	Vision impaired travel pass (public bus and River Derwent ferry)		✓		✓					✓
	DVA TPI and EDA pensioners (public bus and River Derwent ferry)						G			
	Taxi Subsidy Program – 50% concession	✓	✓	✓	✓	✓				✓
	Taxi Subsidy Program – 60% concession	✓	✓	✓	✓	✓				✓
	Disability Parking Permit									✓
	Bass Strait Islands air travel concession		✓		✓					
	SeaLink Bruny Island ferry concession		✓	✓	✓	✓				
	Spirit of Tasmania (TT-Line)		✓		✓					

★ = Anyone who meets eligibility criteria

*Veteran Cards **G** = Gold; **W** = White; **O** = Orange; **⓪** = Contact DVA on 1800 838 372

Quick reference guide

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number

Concessions and discounts by concession card type

			Services Australia			Veterans' Affairs			Tasmanian		
			HCC	PCC	CSHC	DVA PCC	DVA CSHC	DVA VC*	SC	CC	★
Education	Adult education courses	32	✓	✓		✓			✓		
	School uniform exceptional assistance scheme	33									✓
	Spectacles assistance	33	✓	✓		✓					✓
	Student assistance	34	✓	✓		✓					✓
	Accommodation allowance for students (year 11 and 12)	34									✓
	Adult student transport concessions	35									✓
	Adult student transport concessions – special circumstances	35									✓
	Apprentice and trainee travel allowance for off-the-job training	36									✓
	Conveyance allowance	37									✓
	Student bus fares	37									✓
	Student free travel – urban, urban fringe and rural areas	38		✓		✓					✓
	Courses without fees (TasTAFE)	38									✓
	Fee waiver (TasTAFE)	39									✓
	Student Childcare subsidy (TasTAFE)	39									✓
	Tuition fees (TasTAFE)	40	✓	✓		✓					✓
Accommodation (TasTAFE)	40									✓	
Health	Adult dental service	41	✓	✓		✓		⊕			
	Children's dental service	42									✓
	Continuous Positive Airways Pressure Program	42	✓	✓		✓					
	Diabetes	43									✓
	Enteral feeds and supplements	44	✓	✓		✓		G,W,O			
	Home Oxygen Program	45									✓
	Lymphoedema	45	✓	✓				⊕			
	Orthotic/prosthetic services	46	✓	✓		✓					
	Patient travel assistance	47	✓	✓		✓					✓
	Pharmaceuticals	48	✓	✓	✓		✓	G,W,O			✓
	TasEquip	49	✓	✓		✓		⊕			
	Visual aids	50		✓		✓		W			✓
	Wigs	50		✓		✓		⊕			

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Concessions and discounts by concession card type

		Concessions and discounts by concession card type								
		Services Australia			Veterans' Affairs			Tasmanian		
		HCC	PCC	CSHC	DVA PCC	DVA CSHC	DVA VC*	SC	CC	★
Licences	Driver licence	51	✓	✓		✓		G,W		✓
	Firearms	52	✓	✓		✓				✓
	Inland recreational angling licence	52		✓		✓		✓		✓
	Recreational hunting licence	53	✓	✓	✓	✓	✓	✓		✓
	Recreational sea fishing licence	54		✓		✓		✓		✓
	Water licence	54								✓
Vehicles	Duty on vehicle registration	55						G		✓
	Duty on the transfer of motor vehicle ownership (deceased estate)	56								✓
	Duty on the transfer of motor vehicle ownership (matrimonial changes)	56								✓
	Duty on the transfer of motor vehicle ownership (company cessation)	57								✓
	Motor tax (40% rebate)	57	✓	✓		✓		G,W		✓
	Motor tax (100% exemption)	58						G		✓
	Motor vehicle registration compulsory third party insurance (MAIB)	58	✓	✓		✓		G,W		✓
	Vehicle registration	59	✓	✓		✓		G,W		✓
Parks and Heritage	National Park passes	60	✓	✓	✓	✓	✓		✓	✓
	Overland track	61	✓	✓	✓	✓	✓		✓	✓
	Port Arthur Historic Site	61	✓	✓	✓	✓	✓		✓	✓
	Royal Tasmanian Botanical Gardens	62	✓	✓	✓	✓	✓		✓	✓
	The Cascades Female Factory Historic Site	62	✓	✓	✓	✓	✓		✓	✓
	The Hastings Experience, Mole Creek Caves and Highfield Historic Site	63	✓	✓	✓	✓	✓		✓	✓
	Three Capes Track	63	✓	✓	✓	✓	✓		✓	✓

★ = Anyone who meets eligibility criteria

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Concessions and discounts by concession card type

			Services Australia			Veterans' Affairs			Tasmanian		
			HCC	PCC	CSHC	DVA PCC	DVA CSHC	DVA VC*	SC	CC	★
Property, Water and Land Tax	Duty on intergenerational primary production land transfers	64									✓
	Duty on the transfer of matrimonial property following a marriage breakdown	65									✓
	Duty on the transfer of matrimonial property following a breakdown of a de facto relationship	65									✓
	Duty on the transfer of property following breakdown of a personal relationship	66									✓
	Duty on transfer of certain assets (not land)	66									✓
	Duty on transfer of real property into joint names	67									✓
	Duty for first home buyers of established homes	67									✓
	Duty for pensioners downsizing to a new home	68									✓
	Land tax on primary production land	68									✓
	Land tax on principal residence land	69									✓
	Land tax on land adjoining principal residence land	69									✓
	Land tax on principal residence land or primary production land	70									✓
	Land tax on principal residence land in transitional circumstances	70									✓
	Land tax on principal residence land or primary production land affected by a natural disaster	71									✓
	Land tax on principal residence land following the death of the owner	71									✓
	Land tax on properties with short-term accommodation converting to long-term rental	72									✓
	Land tax on properties with new dwellings made available for long-term rental	72									✓
Water and sewerage concession	73	✓	✓		✓		G				
Other	Aboriginal and Torres Strait Islander Programs and Services	74									✓
	Access to computers, the internet and learning programs	74									✓
	Enduring Power of Attorney	75		✓		✓			✓		
	Making a Will	75		✓		✓			✓		
	No Interest Essential Loan	76	✓	✓	✓	✓	✓				✓
	No Interest Micro Business Loan Program	76	✓	✓	✓	✓	✓				✓
	Police record checks for volunteers	77									✓
	Right to Information requests	77	✓	✓		✓					✓
	Ticket to Play	78	✓	✓							✓
	Veteran Wellbeing Voucher Program	78				✓	✓	G,W,O			✓

★ = Anyone who meets eligibility criteria

*Veteran Cards **G** = Gold; **W** = White; **O** = Orange; **⊕** = Contact DVA on 1800 838 372

Housing



Council rates concession

A 30% reduction on local government rates and charges (capped at a maximum amount each year) is available to a pensioner who on 1 July each year holds one of the following:

- Services Australia or DVA Pensioner Concession Card
- Services Australia Health Care Card (but not a Commonwealth Seniors Health Card)
- DVA Veteran Gold Card (printed TPI or War Widow) in accordance with the *Local Government (Rates and Charges Remissions) Regulations 2014*
- resides at the property as their principal place of residence, and
- is legally responsible to the council for the rates of the property.

For more information:

- 📞 Contact your local council.

Concessions available to:

Services Australia cards:

HCC

PCC

Veterans' Affairs cards:

DVA
PCC

DVA
VC

Housing Connect

Housing Assistance

Housing Connect is where people can access housing assistance and support with one assessment for everything from emergency accommodation to a long-term home.

Housing Connect can help you with:

- applying for social housing and other housing assistance
- support and advice with your private rental, including bond and rent arrears
- finding a bed for the night
- support and advice on how to stay in your home
- seeking assistance following family violence, and
- information and advice on your housing options.

Apply for:

- private rental assistance
- private rental incentives program
- social housing (public, community and Aboriginal and Torres Strait Islander)
- rapid rehousing
- supported accommodation and other forms of housing assistance.

Concessions available to:

Services Australia cards:

HCC

★ Anyone who meets eligibility criteria

Private rental assistance

Housing Assistance

Financial assistance in the form of rental arrears, bond, rent in advance or moving costs is available to eligible Tasmanians who are having difficulty accessing or staying in the private rental market.

Eligibility for assistance includes:

- low to moderate income earners based on income eligibility limits for retaining a Services Australia Health Care Card.

For more information:

Housing Connect

📞 **Phone:** 1800 800 588 (Statewide freecall)

🌐 **Web:** www.homestasmania.com.au

Concessions available to:

Services Australia cards:

HCC

★ Anyone who meets eligibility criteria

Private rental incentives

Housing Assistance

Assistance is available to eligible Tasmanians to access private rental accommodation at an affordable rent.


The Private Rental Incentives Program encourages property owners to make their homes available for a two-year lease and receive an incentive payment and guaranteed rent capped below median rents.


Eligibility for assistance includes:

- Tasmanians on low incomes with low or no support needs, or
- low to moderate income earners based on income eligibility limits for retaining a Services Australia Health Care Card.

For more information:

Housing Connect


 **Phone:** 1800 800 588 (Statewide freecall)

 **Web:** www.homestasmania.com.au

Concessions available to:

Services Australia cards:

HCC

 Anyone who meets eligibility criteria

Family violence rapid rehousing


Housing Assistance


Rapid rehousing is designed to assist vulnerable people affected by family violence to access safe and affordable housing. It provides transitional accommodation (up to 12 months) at subsidised rent.

Assistance is available to eligible Tasmanians who are low to moderate income earners based on income eligibility limits for retaining a Services Australia Health Care Card.

For more information:

Housing Connect


 **Phone:** 1800 800 588 (Statewide freecall)

 **Web:** www.homestasmania.com.au

Concessions available to:

Services Australia cards:

HCC

 Anyone who meets eligibility criteria

Social housing

Housing Assistance

Assistance is available to Tasmanians on low incomes to access housing. Social housing includes community housing, public housing and housing for Aboriginal and Torres Strait Islanders.

Social housing properties are managed by Homes Tasmania and community housing providers.

Applications are made through Housing Connect.


Eligibility for assistance includes:


- low-income earners based on income eligibility limits for a Services Australia Health Care Card; and
- have financial assets less than \$35,000.

Aboriginal and Torres Strait Islander applicants must satisfy the requirements of the *Eligibility for Tasmanian Government Aboriginal and Torres Strait Islander Programs and Services Policy* unless they have previously been deemed eligible to access a Tasmanian Government Aboriginal and Torres Strait Islander program or service.

For more information:

Housing Connect


 **Phone:** 1800 800 588 (Statewide freecall)

 **Web:** www.homestasmania.com.au

Concessions available to:

Services Australia cards:

HCC

 Anyone who meets eligibility criteria

Supported accommodation


Housing Assistance


Assistance is available to Tasmanians on low incomes who require supported accommodation and/or have specific needs including people who are homeless, people living with a disability, people affected by mental illness, and children and young people at risk.

This assistance includes adult supported accommodation facilities and youth2independence facilities, cluster homes and share houses.


For more information:

Housing Connect

 **Phone:** 1800 800 588 (Statewide freecall)

 **Web:** www.homestasmania.com.au

Concessions available to:

 Anyone who meets eligibility criteria

Other housing assistance

Housing Assistance


Assistance is available to Tasmanians who are:


- homeless or at risk of being homeless, or
- living in unsafe housing or who cannot stay where they normally live.

This includes crisis and transitional accommodation and brokerage funds to purchase assistance in the private market for people with specific needs where needed.


For more information:

Housing Connect

 **Phone:** 1800 800 588 (Statewide freecall)

 **Web:** www.homestasmania.com.au

**Concessions
available to:**

 Anyone who meets eligibility criteria

MyHome shared equity

Home Ownership Assistance

MyHome is the Tasmanian Government's shared equity program that helps Tasmanians get into their own home sooner. Under MyHome, the cost of buying your home is shared with Homes Tasmania.

Assistance is available to Tasmanians who meet the eligibility criteria for MyHome. This includes having enough income to meet the costs of purchasing and owning a home.

Available assistance includes:


- up to a maximum of \$200,000 or 40 per cent (whichever is the lesser amount) of the purchase price for purchasers of new homes or house and land packages
- up to a maximum of \$150,000 or 30 per cent (whichever is the lesser amount) of the purchase price for purchasers of existing homes.


If you are interested in buying an existing home (a home that has been lived in), there is a property price cap of \$600,000 under MyHome.

MyHome is provided through Bank of us.


For more information:

Bank of us

 **Phone:** 1300 306 716

 **Web:** www.bankofus.com.au/my-home

**Concessions
available to:**

 Anyone who meets eligibility criteria

Electricity



Annual electricity concession

The annual electricity concession provides a daily discount to eligible customers as a cents per day rate. The current concession is 172.434 cents per day.

Eligible cards are:

- Services Australia or DVA Pensioner Concession Card
- Services Australia Health Care Card
- ImmiCard (Bridging Visa E).

To apply for the annual electricity concession, eligible customers should call their electricity retailer or complete the application form.

For more information:

- 📞 Contact your electricity retailer.

Concessions available to:

Services Australia cards:

HCC

PCC

Veterans' Affairs cards:

DVA
PCC

★ Anyone who meets eligibility criteria

Heating allowance

The Heating Allowance is a payment of \$56 per year to eligible pensioners living in Tasmania. Two payments of \$28 are made each year on 15 May and 15 September. Payments are made under the *Pensioners (Heating Allowances) Act 1971*.

Eligibility is means tested and successful applicants do not need to re-apply each year. The allowance is available to people who hold a Services Australia or DVA Pensioner Concession Card and receive any of the following:

- Age Pension
- Carer Payment
- Disability Support Pension
- Parenting Payment, or
- Service Pension.

A single pensioner cannot have more than \$1,750* in cash assets, and married/de facto pensioners cannot have more than \$2,750.*

*Other conditions also apply.

Apply online or by requesting a form by email or phone.

For more information:

Department of Premier and Cabinet

 **Phone:** 1800 300 068

 **Email:** heating.allowance@dpac.tas.gov.au

 **Web:** www.dpac.tas.gov.au/heating-allowance


Concessions available to:

Services Australia cards:

PCC

Veterans' Affairs cards:

**DVA
PCC**

 Anyone who meets eligibility criteria

Life support concession

The life support concession is a daily discount to eligible people who use an approved life support system, or who live with someone who uses one, in their main home.

The approved devices and current discounts per day are:

- Oxygen concentrator – 127.806 cents
- Peritoneal dialysis machine – 94.825 cents
- Haemodialysis machine – 94.825 cents
- Chronic positive pressure and airways regulator – 45.350 cents
- Continuous positive airways pressure machine – 45.350 cents
- Respirator (iron lung) – 169.033 cents
- Combination oxygen concentrator and chronic positive pressure and airways regulator – 173.156 cents
- Phototherapy machine – 240.845 cents
- Left ventricular assist device – 45.350 cents.

To apply, complete the application form and have it certified by your medical practitioner, then submit it to your electricity retailer.

For more information:

- 📞 Contact your electricity retailer.

Concessions available to:

- ★ Anyone who meets eligibility criteria

Medical cooling or heating concession

The medical cooling or heating concession is a daily discount to eligible customers who have, or who live with a person who has, a medical condition that requires the cooling or heating of their main home to manage that medical condition.

The current concession is 51.648 cents per day.

To apply, complete the application form and have it certified by your medical practitioner, then submit it to your electricity retailer.

As well as meeting the medical requirements, you must also have a Services Australia or DVA Pensioner Concession Card, or a Services Australia Health Care Card.

For more information:

- 📞 Contact your electricity retailer.

Concessions available to:

Services Australia cards:

HCC

PCC

Veterans' Affairs cards:

DVA
PCC

- ★ Anyone who meets eligibility criteria

Energy Bill Relief Fund

The Tasmanian and Commonwealth Governments partnered to deliver cost of living relief through lower energy bills delivered through the Energy Bill Relief Fund. Through the fund, eligible households can receive \$250 of electricity bill rebates per year over two years. The rebates will begin to be applied from 1 July 2023 and will come as two separate bill discounts of \$125 applied in the first and fourth quarter of each year.

For your household to be eligible for the rebate the electricity account holder must, as at 1 July in the relevant year, be a recipient or holder of:

- Services Australia Health Care Card (including Low Income Health Care Card)
- Services Australia or DVA Pensioner Concession Card
- Services Australia Commonwealth Seniors Health Card or DVA Commonwealth Seniors Health Care Card
- DVA Veteran Gold Card
- Family Tax Benefit (FTB) A and B
- Carer Allowance.

Customers that are currently eligible and verified with their retailer to receive the Annual Electricity Concession are automatically eligible for the Energy Bill Relief Rebate. These customers will receive their rebate automatically from their retailer in the first quarter bill from 1 July 2023.

If you are eligible for the Annual Electricity Concession, but do not currently receive it, please contact your electricity retailer to register. Households that are eligible for the rebate, but not eligible for the Annual Electricity Concession, will be contacted by Services Australia in September 2023 with information about how to register.


If you hold a DVA CSHC or Veteran Gold Card, DVA will contact you in September 2023 with further information about how to apply.

Once registered, your electricity retailer will automatically apply:

- a \$125 rebate in the September quarter 2023;
- a \$125 rebate in the June quarter of 2024;
- a \$125 rebate in the September quarter 2024;
- a \$125 rebate in the June quarter of 2025;

If you don't receive electricity from an electricity retailer and are on an embedded network (for instance you receive electricity via your landlord in a caravan park or retirement home or village) you are still eligible and will need to apply for the rebate as a grant payment through the Department of State Growth. Further information for embedded network customers is available from www.recfit.tas.gov.au

For more information:

-  Contact your electricity retailer.

Concessions available to:

Services Australia cards:

HCC

PCC

CSHC

Veterans' Affairs cards:

DVA
PCC

DVA
CSHC

DVA
VC

★ Anyone who meets eligibility criteria

Transport



Adult travel concession

Public bus and River Derwent ferry

Eligible cards for an adult concession fare are:

- Services Australia or DVA Pensioner Concession Card
- Services Australia Health Care Card
- Seniors Card – all States and Territories
- Evidence of Immigration Status (EDI), or
- Residence Determination Immicard (RDI).

Other eligible people are:


- aged 70 years and over
- holds a DVA Veteran Gold Card printed with War Widow
- eligible adult students.

Free travel is available for:

- Companion Card cardholder companions
- Vision Impairment Travel Pass cardholders, their attendant and guide dog
- DVA Veteran Gold Card printed with TPI or EDA.

For more information:

Department of State Growth

 **Phone:** 1300 135 513

 **Email:** passenger.transport@stategrowth.tas.gov.au

 **Web:** www.transport.tas.gov.au/public_transport/concessions

Concessions available to:

Services Australia cards:

HCC

PCC

Veterans' Affairs cards:

DVA
PCC

DVA
VC

Tasmanian cards:

SC

CC

★ Anyone who meets eligibility criteria

Companion Card

Public bus and River Derwent ferry

The cardholder's companion receives free travel when accompanying the cardholder who pays their own fare.

For more information:

Department of State Growth

 Phone: 1300 135 513

 Email: passenger.transport@stategrowth.tas.gov.au

 Web: www.transport.tas.gov.au

Concessions available to:

Tasmanian cards:

CC

Vision Impaired Travel Pass

Public bus and River Derwent ferry

For people who hold a Vision Impairment Travel Pass, their guide dog and attendant travel for free.

Applicants for this card must hold a Pensioner Concession Card endorsed for Disability Support Pension Blind or Age Blind Pension, or a DVA (Blind) Pension or provide an assessment by an ophthalmologist.


The concession is also available to an accompanying mobility instructor authorised by Guide Dogs Tasmania.

For more information:

Department of State Growth

 Phone: 1300 135 513

 Email: passenger.transport@stategrowth.tas.gov.au

 Web: www.transport.tas.gov.au

Concessions available to:

Services Australia cards:

PCC

Veterans' Affairs cards:

DVA
PCC

★ Anyone who meets eligibility criteria

DVA TPI and EDA pensioners

Public bus and River Derwent ferry

Totally and Permanently Incapacitated (TPI) and Extreme Disablement Adjustment (EDA) pensioners are entitled to free travel.


You will need to present your DVA Veteran Gold Card printed with TPI or EDA. To travel on Metro services for free, you will need to apply for and use a Greencard.

For more information:

Department of State Growth

 Phone: 1300 135 513

 Email: passenger.transport@stategrowth.tas.gov.au

 Web: www.transport.tas.gov.au

Concessions available to:

Veterans' Affairs cards:

DVA
VC

★ Anyone who meets eligibility criteria

Taxi Subsidy Program – 50% concession

Taxis

A 50% concession on the cost of taxi travel is available to people:

- with a permanent and severe disability who have been assessed as meeting eligibility criteria for membership of the Transport Access Scheme and also hold one of the following:
 - Services Australia or DVA Pensioner Concession Card
 - Services Australia Health Care Card, or
 - Services Australia or DVA Commonwealth Seniors Health Card.


A maximum subsidy of \$25 per single journey applies.

For more information:

Department of State Growth

 **Phone:** 1300 135 513

 **Email:** passenger.transport@stategrowth.tas.gov.au

 **Web:** www.transport.tas.gov.au

Concessions available to:

Services Australia cards:

HCC


PCC

CSHC

Veterans' Affairs cards:

DVA
PCC

DVA
CSHC

 Anyone who meets eligibility criteria

Taxi Subsidy Program – 60% concession

Taxis


A 60% concession on the cost of travel in a wheelchair-accessible taxi is available to people:

- with a permanent and severe disability who have been assessed as meeting eligibility criteria for membership of the Transport Access Scheme, and who are totally wheelchair reliant.


A maximum subsidy of \$30 per single journey applies.

For more information:

Department of State Growth

 **Phone:** 1300 135 513

 **Email:** passenger.transport@stategrowth.tas.gov.au

 **Web:** www.transport.tas.gov.au

Concessions available to:

Services Australia cards:

HCC


PCC

CSHC

Veterans' Affairs cards:

DVA
PCC

DVA
CSHC

 Anyone who meets eligibility criteria

Disability Parking Permit


Parking

The Transport Access Scheme (TAS) assists people with a lifelong and severe disability that affects mobility.


An Australian Disability Parking Permit entitles TAS members to use disability parking spots and additional time in areas with parking signs (including parking meters). Temporary permits for non-TAS members may be applied for through major metropolitan councils.

For more information:


Department of State Growth

 **Phone:** 1300 135 513

 **Email:** passenger.transport@stategrowth.tas.gov.au

 **Web:** www.transport.tas.gov.au

**Concessions
available to:**

 Anyone who meets eligibility criteria

Bass Strait Islands air travel concession

Island Transport Services

A rebate of 50% on the cost of one return trip to mainland Tasmania per financial year is available to age pensioners living on Bass Strait islands who have a:


- Services Australia or DVA Pensioner Concession Card.

For more information:

Department of State Growth

 **Phone:** 1300 135 513

 **Email:** passenger.transport@stategrowth.tas.gov.au

 **Web:** www.transport.tas.gov.au

**Concessions
available to:**

Services Australia cards:

PCC

Veterans' Affairs cards:

**DVA
PCC**

SeaLink Bruny Island ferry concession

Island Transport Services

The SeaLink Bruny Island ferry service offers discounts to the following cardholders:

- Services Australia or DVA Pensioner Concession Card
- Services Australia or DVA Commonwealth Seniors Health Card.

The driver must be the primary cardholder to access the concession rate.

For more information:

SeaLink Bruny Island

 **Phone:** 1300 127 869

 **Web:** www.sealinkbrunyisland.com.au

Concessions available to:

Services Australia cards:

PCC

CSHC

Veterans' Affairs cards:

DVA
PCC

DVA
CSHC

Spirit of Tasmania (TT-Line)

Discounted passenger fares are available to cardholders of a Services Australia or DVA Pensioner Concession Card. Cardholders must provide their pension card number when they book. The card must still be current at the date of travel and presented at check-in.

Applicable to selected passenger fares, subject to availability.

Check the website www.spiritoftasmania.com.au for further terms, conditions and availability.

For more information:

Spirit of Tasmania

 **Phone:** 132 010

 **Email:** contactus@spiritoftasmania.com.au

 **Web:** www.spiritoftasmania.com.au

Concessions available to:

Services Australia cards:

PCC

Veterans' Affairs cards:

DVA
PCC

Education



Adult education courses

Adult Education

Concessions on fees for most adult education courses are available to full-time students and to holders of a:

- Services Australia or DVA Pensioner Concession Card
- Services Australia Health Care Card, or
- Tasmanian Seniors Card.


Please note that carers supporting learners with disability can attend classes free of charge.

For more information:

Libraries Tasmania

 **Phone:** 6165 5564

 **Email:** adulthoodeducation.libraries@libraries.tas.gov.au

 **Web:** www.adulthoodeducation.libraries.tas.gov.au

Concessions available to:

Services Australia cards:

HCC

PCC

Veterans' Affairs cards:

DVA
PCC

Tasmanian cards:

SC

School uniform exceptional assistance scheme

Primary School (K-6), High School and Senior Secondary School


Assistance may be given to buy government school uniforms for:

- students in exceptional or extenuating family circumstances.

For more information:

 Contact a social worker at the student's school.

Concessions available to:

 Anyone who meets eligibility criteria

Spectacles assistance

Primary School (K-6), High School and Senior Secondary School

Assistance to buy glasses may be available to low income families with:

- students from kindergarten to year 12 at government and non-government schools.

Parents/guardians who have been approved for the Student Assistance Scheme (STAS) or who hold one of the following cards are eligible to apply:

- Services Australia or DVA Pensioner Concession Card
- Services Australia Health Care Card
- Services Australia Low Income Health Care Card.

Concessions available to:


Services Australia cards:

HCC

PCC

Veterans' Affairs cards:

DVA
PCC

 Anyone who meets eligibility criteria

Approved applicants will receive assistance with the cost of one pair of standard prescribed lenses and standard frames from a participating optometrist in any 12-month period unless special circumstances apply (for example, a prescription change).

Assistance is also available to grandparents raising grandchildren. Grandparents may need to provide proof that their grandchildren are legally in their care.

For more information:

Department for Education, Children and Young People

-  **Phone:** 1800 827 055
-  **Email:** FAU@decyp.tas.gov.au
-  **Web:** www.decyp.tas.gov.au

Student assistance

Primary School (K-6), High School and Senior Secondary School

The Student Assistance Scheme (STAS) provides assistance for low income families with the cost of levies for:

- full-time students from kindergarten to year 12 at government and non-government schools.

Parents/guardians who hold one of the following concession cards are eligible to apply:

- Services Australia or DVA Pensioner Concession Card
- Services Australia Health Care Card
- Services Australia Low Income Health Care Card.

Assistance to families in non-government schools is at the discretion of the school. Catholic schools directly assess eligibility for assistance to families. Requests for assistance need to be directed to the relevant school. Assistance is also available to grandparents raising grandchildren. Grandparents may need to provide proof that their grandchildren are legally in their care.

For more information:

Department for Education, Children and Young People

- 📞 **Phone:** 1800 827 055
- ✉️ **Email:** stas@decyp.tas.gov.au
- 🌐 **Web:** www.decyp.tas.gov.au

Concessions available to:

Services Australia cards:

HCC

PCC

Veterans' Affairs cards:

DVA
PCC

★ Anyone who meets eligibility criteria

Accommodation allowance for students (year 11 and 12)

Student Accommodation

Financial support may be given to year 11 and 12 students who live away from home due to the distance between their usual home in Tasmania and the closest institution offering their chosen course of study. The assistance is available to:

- year 11 and 12 students whose nearest school is more than 40 kilometres from their usual home. The allowance is not income tested.

For more information:

Department for Education, Children and Young People

- 📞 **Phone:** 1800 827 055
- ✉️ **Email:** FAU@decyp.tas.gov.au
- 🌐 **Web:** www.decyp.tas.gov.au

Concessions available to:

★ Anyone who meets eligibility criteria

Adult student transport concessions

Student Travel

Adult students are eligible for adult concession fares on public bus and ferry services when:

- aged 18 years or older on 1 January in the year of study, and
- a full-time student (600+ hours per year) enrolled at an education facility recognised by the Department for Education, Children and Young People, university, TasTAFE or Tasmanian College of English.

A further 20% discount is applied when using a smartcard like Greencard, or Transportme, or a 10-trip ticket, where available.

For more information:

- 📞 Contact your bus service operator.

Concessions available to:

★ Anyone who meets eligibility criteria

Adult student transport concessions – special circumstance

Student Travel

Adult students may be eligible for a special circumstance student bus pass which allows them to travel at the child student fare on one or more fare-charging bus services between 6.00 am and 7.00 pm on school days, if they:

- are aged 18 years or older on 1 January in the year of study
- are a full-time student (600+ hours per year) enrolled at an education facility recognised by the Department for Education, Children and Young People.
- are studying at a level that is no higher than is offered to any year 11 or 12 student at a senior secondary college, and
- have not had the opportunity to complete the equivalent of two years post-year 10 study due to circumstances beyond their control.

If the student holds a concession card, they may be eligible to travel for free.

For more information:

Department of State Growth

- 📞 **Phone:** 1300 135 513
- ✉️ **Email:** bus.passes@stategrowth.tas.gov.au
- 🌐 **Web:** www.transport.tas.gov.au

Concessions available to:

★ Anyone who meets eligibility criteria

Apprentice and trainee travel allowances for off-the-job training

Student Travel

A travel allowance of 41 cents per kilometre (45 cents for students living on the West Coast) may be payable to:

- apprentices and trainees who must travel more than 42 kilometres return to attend off-the-job training.

Where apprentices and trainees must travel within Tasmania for training, an accommodation allowance of \$55 per night is available to:

- apprentices and trainees who have to travel more than 60 kilometres each way to attend training with a registered training organisation within Tasmania.

Where apprentices and trainees are required to travel from Flinders Island, King Island and Cape Barren Island, an accommodation allowance of \$55 per night is available, including weekends if attending for two or three weeks. The Tasmanian Government will:

- provide \$60 towards airport transfer
- pay the full cost of return airfares paid for travel to attend their registered training organisation (RTO) in Tasmania.


Where apprentices and trainees are required to travel interstate for training, the Tasmanian Government will:

- contribute to the cost of airfares
- provide \$60 towards airport transfer
- pay an accommodation allowance of \$100 per night.

For more information:

Skills Tasmania

 **Phone:** 6165 6055

 **Email:** travelclaims@skills.tas.gov.au

 **Web:** www.skills.tas.gov.au

Concessions available to:



Anyone who meets eligibility criteria

Conveyance allowance

Student Travel

An allowance to assist with the cost of transporting students to the nearest school or school bus service is available to students who:

- live outside an area with an urban bus service and more than 5 kilometres from the nearest government intake area school, educationally appropriate school or bus stop servicing that school, or
- are in grade 11 or 12, living on a Bass Strait Island and need to attend an educationally appropriate school on mainland Tasmania or interstate.

Concessions available to:

★ Anyone who meets eligibility criteria

For more information:

Department of State Growth

📞 **Phone:** 1300 135 513

✉️ **Email:** passenger.transport@stategrowth.tas.gov.au

🌐 **Web:** www.transport.tas.gov.au

Student bus fares

Student Travel

Child students always pay a flat rate, not just for travel to and from school. The fare is the same regardless of distance or location.

This concession applies to students who are:

- under 18 years or turning 18 years in the year of study, and
- a full-time student (600+ hours per year) enrolled at an education facility recognised by the Department for Education, Children and Young People.

A further 20% discount is applied when using a smartcard like Greencard, or Transporme, or a 10-trip ticket, where available.

Concessions available to:

★ Anyone who meets eligibility criteria

For more information:

📞 Contact your bus service operator.

Student free travel – urban, urban fringe and rural areas

Student Travel

A student bus pass for free travel provides free travel on one or more fare-charging bus services between home and school. Free travel applies between 6.00 am and 7.00 pm on school days for students who are:


- under 18 years or turning 18 years in the year of study, and
- a full-time student (600+ hours per year) enrolled at an education facility recognised by the Department for Education, Children and Young People


and who meet at least one of the following criteria:

- have a Service Australia or DVA Pensioner Concession Card or are listed as a dependant on the card are under a Care and Protection Order
- live in a rural area and are attending their Intake Area School, which is also located in a rural area, and there is no free bus service available to that school
- require a Free Transfer pass as they must transfer between 2 or more fare-charging bus operators between home and school.

For more information:

Department of State Growth

 **Phone:** 1300 135 513

 **Email:** bus.passes@stategrowth.tas.gov.au

 **Web:** www.transport.tas.gov.au


Concessions available to:

Services Australia cards:

PCC

Veterans' Affairs cards:

**DVA
PCC**

 Anyone who meets eligibility criteria

Courses without fees

TasTAFE

Courses that have no tuition fees include:


- any of the foundation programs
- the Adult Migrant English Program (AMEP), and
- approved Fee Free TAFE courses.

Tuition fees are not charged for inmates at a prison or detention centre.


For more information:

TasTAFE

 **Phone:** 1300 655 307

 **Web:** www.tastafe.tas.edu.au

Concessions available to:

 Anyone who meets eligibility criteria

Fee waiver


TasTAFE

Fees can be waived in full, or reduced to concession rate or other amount, for students in extreme financial hardship or for eligible Aboriginal and Torres Strait Islanders.

Students are referred to a Student Counsellor or Aboriginal VET Officer for assessment.

For more information:

TasTAFE

 **Phone:** 1300 655 307

 **Web:** www.tastafe.tas.edu.au

**Concessions
available to:**



Anyone who meets eligibility criteria

Student childcare subsidy

TasTAFE

Up to a 25% reimbursement of childcare costs (to a maximum of \$400 per student per year) is available to students:

- enrolled in an accredited course at TasTAFE, and
- with childcare provided through a carer registered under the Family Day Care Scheme or a day care service or carer licensed by the Department for Education, Children and Young People.

This concession is subject to available funds.

For more information:

TasTAFE

 **Phone:** 1300 655 307

 **Web:** www.tastafe.tas.edu.au

**Concessions
available to:**



Anyone who meets eligibility criteria

Tuition fees

TasTAFE

A reduction on the normal tuition fee for a government subsidised program for each qualification or skill set is available to enrolled students who:

- are receiving a Centrelink allowance such as Newstart, Youth Allowance, Disability Support Pension, a Pension, Austudy or Abstudy
- are listed on a current Centrelink Card as a dependant
- hold a Services Australia or DVA Pensioner Concession Card, or
- hold a Services Australia Health Care Card.

For more information:

TasTAFE

 **Phone:** 1300 655 307

 **Web:** www.tastafe.tas.edu.au

Concessions available to:


Services Australia cards:

HCC

PCC

Veterans' Affairs cards:

DVA
PCC

 Anyone who meets eligibility criteria


Accommodation

TasTAFE


TasTAFE offers shared accommodation in self-contained motel style units for both short and long term stays, conveniently located onsite accommodation at the Clarence Campus in greater Hobart and Alanvale campus in Launceston. Rates for students are \$38 per night or \$170 per week.

For more information weekdays:

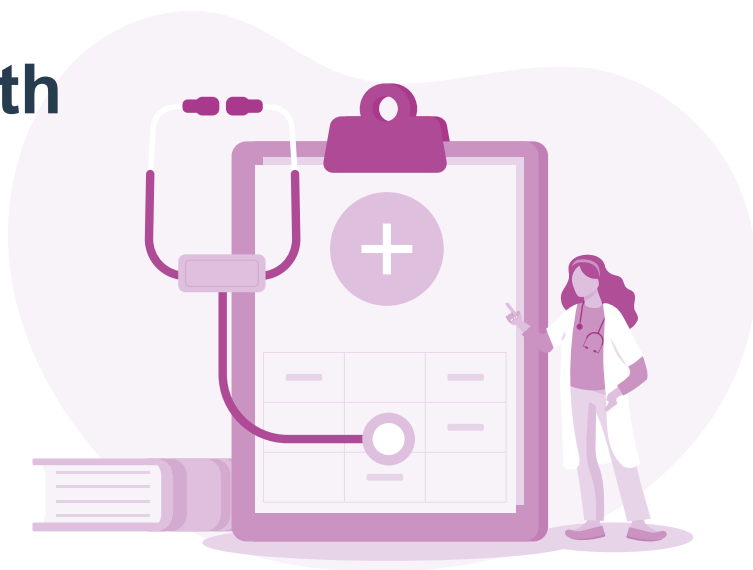
 Clarence: 6165 6591

 Alanvale: 6777 2687

Concessions available to:

 Anyone who meets eligibility criteria

Health



Adult dental service

Subsidised emergency, general and denture services* are available to adults who have a:

- Services Australia or DVA Pensioner Concession Card
- Services Australia Health Care Card, or
- DVA Veterans Card and meet specific criteria (📞 contact DVA on 1800 838 372 to find out more).

* Waiting lists may apply for subsidised general and denture services.

For more information:

Oral Health Services Tasmania

📞 **Phone:** 1300 011 013

🌐 **Web:** www.health.tas.gov.au

Concessions available to:

Services Australia cards:

HCC

PCC

Veterans' Affairs cards:

DVA
PCC

DVA
VC


Children's dental service

Free dental checks, preventive care and treatment are available to all children (0–17 years) under the Medicare Child Dental Benefits Schedule (where a bulk billing consent form is signed). Otherwise a subsidised service is available to children under 18 years.

Some exceptions apply.


For more information:

Oral Health Services Tasmania

 Phone: 1300 011 013

 Web: www.health.tas.gov.au

Concessions available to:

 Anyone who meets eligibility criteria

Continuous Positive Airways Pressure Program

Equipment is available for people who have been clinically assessed as having a sleep-related breathing disorder requiring a positive airways pressure machine.

Please consult your medical specialist.

To be eligible, people must have a prescription from a sleep specialist and hold one of the following:

- Services Australia or DVA Pensioner Concession Card
- Services Australia Health Care Card.

Concessions available to:

Services Australia cards:

HCC

PCC

Veterans' Affairs cards:

DVA
PCC

For more information:

Department of Health

 Phone:

General enquiries: 1300 135 513

Royal Hobart Hospital, Department of Respiratory Medicine: 6166 8438

Launceston General Hospital Respiratory Unit: 6777 6708

 Email:

South: rh.respiratory@ths.tas.gov.au

Diabetes

Diabetes Australia - Tasmania offers free information, programs, individual health advice and services to people living with diabetes and those at risk of diabetes. We also offer support for their families, carers and friends.

**Concessions
available to:**



Anyone who meets
eligibility criteria

We can help you with the following:

- healthy food choices and shopping
- monitoring your blood glucose levels
- looking after your feet, eyes, and emotional and mental wellbeing
- information about diabetes medication including insulin and other injectables
- information about joining a local peer support group.

We offer health services based on your needs:


- individual telehealth/video consults and coaching with a diabetes educator, dietitian, or nurse practitioner
- social worker services and advocacy
- day activities for children with diabetes.

Insulin or non-insulin injectable medications

- NDSS (National Diabetes Services Scheme) subsidises products including pen needles to inject insulin or non-insulin medications.
- To access these products, you need to register with the NDSS. Speak to your GP or Diabetes Australia - Tasmania to see if you are eligible to be registered with the NDSS.

For more information:

Diabetes Australia - Tasmania

 **Phone:** 6215 9000

 **Email:** mailtas@diabetesaustralia.com.au

 **Web:** www.diabetesaustralia.com.au/Tasmania/

Enteral feeds and supplements

Subsidised nutrition may be available if recommended by a dietitian.

The program is available when:


- you are eligible for compensation (such as MAIB, workers compensation or any common law compensation) or where compensation payment has been made that includes future nutritional support
- you are receiving financial assistance from any other government-funded organisation or program (including DVA Veteran Gold or Orange Card holders)
- you have a funding package through an aged care provider (if their plan includes nutritional support)
- you live in a residential facility, accommodation service or private hospital whose funding arrangements include nutritional support, or
- you hold an NDIS plan that includes nutritional support.

A further reduction in costs is available if you hold a:

- Services Australia Health Care Card
- Services Australia or DVA Pensioner Concession Card
- DVA Veteran White Card (accepted conditions only)
- or are registered with the Closing the Gap program.

For more information:

Department of Health

-  **Phone:**
 Royal Hobart Hospital: 6166 8145
 Launceston General Hospital: 6777 6477
 North-West Regional Hospital: 6493 6467

Concessions available to:

Services Australia cards:

HCC

PCC

Veterans' Affairs cards:

DVA
PCC

DVA
VC

★ Anyone who meets eligibility criteria

Home Oxygen Program

Oxygen supplies are available to patients assessed by a specialist doctor as needing oxygen therapy. Please consult your medical specialist.

The assessment needs to be approved by the Department of Respiratory Medicine at the Royal Hobart or Launceston General hospitals.

For more information:

Department of Health

Phone:

General enquiries: 1300 135 513

Royal Hobart Hospital, Department of Respiratory Medicine: 6166 7353

Launceston General Hospital, Respiratory Unit: 6777 6708

Email:

South: rhh.respiratory@ths.tas.gov.au

Concessions available to:



Anyone who meets eligibility criteria

Lymphoedema

Financial assistance is available to people requiring compression garments to help manage lymphoedema and who have one of the following:

- Services Australia Pensioner Concession Card
- Services Australia Health Care Card
- DVA Veterans Card and meet specific criteria (📞 contact DVA on 1800 838 372 to find out more).

For more information:

Department of Health

Phone:

Royal Hobart Hospital, Physiotherapy: 6166 8634

Royal Hobart Hospital, Occupational Therapy: 6166 8314

Launceston General Hospital, Physiotherapy: 6777 6216

North-West Regional Hospital, Physiotherapy: 6493 6250

Email:

South: rhh.physiotherapy@ths.tas.gov.au

North: lgh.ahs@ths.tas.gov.au

North-West: burnie.physio@ths.tas.gov.au

Concessions available to:

Services Australia cards:

HCC

PCC

Veterans' Affairs cards:

DVA
VC

Orthotic/prosthetic services

A reduced contribution charge for orthotic and prosthetic services is provided to eligible people whose costs are not met by other organisations such as MAIB, workers compensation, the Veterans' Affairs or the National Disability Insurance Scheme.


To access the service, clients must have a current referral from either a GP, an allied health professional or a medical specialist.

Those eligible for a reduced contribution include holders of one of the following:

- Services Australia or DVA Pensioner Concession Card
- Services Australia Health Care Card.

For more information:

Department of Health

 **Phone:**
Orthotic Prosthetic Services Tasmania
South: 6166 7377
North: 6777 8562
North-West: 6493 6272

 **Email:** opst.tas@ths.tas.gov.au

 **Web:** www.health.tas.gov.au

Concessions available to:

Services Australia cards:

HCC

PCC

Veterans' Affairs cards:

DVA
PCC

Patient travel assistance

Financial assistance may be available for Tasmanians required to:

- travel more than 75 kilometres one way to access specialist health care services not available locally, or
- travel more than 50 kilometres one way to access the nearest cancer or dialysis treatment centre.

Patient travel assistance is not available for those eligible for assistance from other sources (such as MAIB, workers compensation, DVA, private health insurance, NDIS). Levels of assistance reflect the distance, type of travel and accommodation required.

Concessions available to:

Services Australia cards:

HCC

PCC

Veterans' Affairs cards:

DVA
PCC

★ Anyone who meets eligibility criteria

Patient contribution towards travel

Patient contribution towards the cost of travel is \$82.50 per trip and capped at \$330 per financial year. Patient contribution towards the cost of travel is waived for eligible concession card holders.

Eligible concession cards are:

- Services Australia or DVA Pensioner Concession Card
- Services Australia Health Care Card.

For more information:

Department of Health

📞 Phone:

Patient Travel
South: 6166 8225
North: 6777 6249
North-West: 6477 7732

✉ Email:

South: ptasrhh@ths.tas.gov.au
North: lgh.patient.travel@ths.tas.gov.au
North-West: nw.ptas@ths.tas.gov.au

For more information on eligibility criteria and available subsidies download the PTAS Patient Guidelines at:

🌐 **Web:** www.health.tas.gov.au/hospital/ptas

Pharmaceuticals

Concessions are available on medications dispensed to patients discharged from hospital, outpatients attending the emergency department, or hospital outpatient clinics in public hospitals.

Medicare Card holders are entitled to receive medications at a maximum cost of \$30.00* per prescription item. Holders of one of the following cards will pay a maximum of \$7.30* per prescription item:

- Services Australia Health Care Card
- Services Australia Pensioner Concession Card
- Commonwealth Seniors Health Card
- PBS Safety Net Concessions Card issued by a pharmacy
- DVA Veteran Gold Card
- DVA Veteran White Card (accepted conditions only)
- DVA Veteran Orange Card.

Holders of a PBS Safety Net Entitlement Card will not be charged for their medication.

*These amounts are currently adjusted in line with inflation by the Australian Government on 1 January each year.

For more information:

Department of Health

Phone:

Royal Hobart Hospital: 6166 6700

Launceston General Hospital: 6777 6728

North-West Regional Hospital: 6493 6280

Mersey Community Hospital: 6478 5229

Concessions available to:

Services Australia cards:

HCC

PCC

CSHC

Veterans' Affairs cards:

DVA
CSHC

DVA
VC



Anyone who meets eligibility criteria

TasEquip

TasEquip is a Department of Health service that provides a range of equipment state-wide to eligible Tasmanians to improve their capacity to safely engage in basic everyday tasks at home.

The aim is to help people to:


- live independently at home
- transition home from after acute care
- access mandated education settings.

The equipment must be prescribed by the authorised therapist/prescriber. Some of the common equipment accessible for eligible clients includes, but is not limited to, shower chairs, walking aids, adjustable height seats, hoists, wheelchairs, and electric wheelchairs.

To be eligible, a person needs to meet all the following criteria:

- Live in Tasmania (for at least 3 months)
- Hold a Services Australia Health Care Card or Pensioner Concession Card.
- Live in the community and not in residential aged care.


TasEquip is designed to support people who do not have alternative funding sources. Clients are ineligible for TasEquip if they receive Home Care Package level 3 or 4, workers compensation, MAIB, DVA or NDIS.

 DVA cardholders are encouraged to contact DVA on 1800 838 372 to find out more.

NDIS clients should contact the NDIS for all repair, replacement, and modification to any disability equipment, even if that equipment was originally sourced from TasEquip.

For more information:

TasEquip

 **Phone:** 1300 827 387
 South: 6166 7393, southtasequip@ths.tas.gov.au
 North: 6777 4336, nhtasequip@ths.tas.gov.au
 North-West: 6478 5599, nwtasequip@ths.tas.gov.au

 **Web:** www.health.tas.gov.au

Concessions available to:

Services Australia cards:


HCC

PCC

Veterans' Affairs cards:

DVA
PCC

DVA
VC

 Anyone who meets eligibility criteria

Visual aids

Financial assistance is available for the purchase of glasses for pre-school aged children and adults. Low vision aids, prostheses and intraocular implants are subsidised up to \$413.30 per item.

Eligible applicants must be:

- a permanent Tasmanian resident for at least 3 continuous months prior to application (refugees not required to satisfy this criteria), and
- able to satisfy the means test.


Other persons eligible to apply include:

- Services Australia or DVA Pensioner Concession Card holders
- DVA Veteran White Card holders (accepted conditions only)
- low income earners under hardship provisions, and
- persons not able to claim from private health insurance, workers compensation or any other source.

This subsidy does not cover school aged children; however, they may be eligible for assistance from the Department for Education, Children and Young People. Refer to *Education > Spectacles Assistance* in this Guide for further information.

For more information:

Spectacles Assistance Scheme, Department of Health

 **Phone:** 1800 232 148

 **Web:** www.health.tas.gov.au/health-topics/eyes-and-vision-ophthalmology

Concessions available to:


Services Australia cards:

PCC

Veterans' Affairs cards:


**DVA
PCC**

**DVA
VC**

 **Anyone who meets eligibility criteria**

Wigs

Financial assistance is available to cancer and alopecia patients who are referred by a doctor and have a:

- Services Australia or DVA Pensioner Concession Card, or
- DVA Veterans Card and meet specific criteria ( contact DVA on 1800 838 372 to find out more).

For more information:

 **Phone:**

Royal Hobart Hospital: 6166 8308

Launceston General Hospital: 6777 6477

Devonport Community Health & Service Centre:
6478 6119

Concessions available to:

Services Australia cards:

PCC

Veterans' Affairs cards:

**DVA
PCC**

**DVA
VC**

Licences



Driver licence

Eligible applicants aged under 65 years can receive savings between \$12.46 and \$60.52, depending on the length of time the full driver licence is issued.

Driver licence discounts are available to people who hold any of the following:

- Services Australia or DVA Pensioner Concession Card
- Services Australia Health Care Card
- DVA Veteran Gold or White Card


or are:

- members of the Transport Access Scheme (for people with a severe disability)
- eligible asylum seekers.


There is no licence fee for people 65 years and over, but there is a photo fee of \$12.03.

For more information:

Department of State Growth

 **Phone:** 1300 135 513

 **Email:** dlu@stategrowth.tas.gov.au

 **Web:** www.transport.tas.gov.au

Concessions available to:

Services Australia cards:


HCC

PCC

Veterans' Affairs cards:

DVA
PCC

DVA
VC

 Anyone who meets eligibility criteria

Firearms


A 20% reduction on firearms fees is available to people who hold a:

- Services Australia or DVA Pensioner Concession Card
- Services Australia Health Care Card.

For more information:

Department of Police, Fire and Emergency Management

 **Phone:** 6173 2720

 **Email:** firearms.services@police.tas.gov.au

 **Web:** www.police.tas.gov.au

Concessions available to:

Services Australia cards:

HCC

PCC

Veterans' Affairs cards:

DVA
PCC

Inland recreational angling licence

Savings on full season adult angling licences are available to:

- Services Australia or DVA Pensioner Concession Card holders (45% discount)
- Seniors Card holders – all States and Territories (20% discount)
- people aged between 14 and 17 years (100% discount).

For more information:

Inland Fisheries Services

 **Phone:** 1300 463 474 (1300 INFISH)

 **Email:** infish@ifs.tas.gov.au

 **Web:** www.ifs.tas.gov.au

Concessions available to:

Services Australia cards:


PCC

Veterans' Affairs cards:

DVA
PCC

Tasmanian cards:

SC

 Anyone who meets eligibility criteria

Recreational hunting licence

A 20% discount for recreational hunting licences applies for:

- deer
- wallaby
- mutton bird
- pheasant
- wild duck
- brown quail.

The discount is available to people who have one of the following:

- Services Australia or DVA Pensioner Concession Card
- Services Australia Health Care Card
- Services Australia or DVA Commonwealth Seniors Health Card
- Seniors Card - all States and Territories.

For more information:

Department of Natural Resources and Environment Tasmania

 **Phone:** 6165 4305

 **Email:** wildlife.services@nre.tas.gov.au

 **Web:** www.nre.tas.gov.au

Concessions available to:

Services Australia cards:

HCC

PCC

CSHC

Veterans' Affairs cards:

DVA
PCC

DVA
CSHC

Tasmanian cards:

SC




Recreational sea fishing licence

A 50% discount on the licence application fee applies for:

- Services Australia or DVA Pensioner Concession Card holders
- Seniors Card holders – all States and Territories
- people under the age of 16 years.

For more information:

Department of Natural Resources and Environment Tasmania

-  **Phone:** 6165 3233 or 1300 720 647
 **Email:** fishing.enquiries@nre.tas.gov.au
 **Web:** www.fishing.tas.gov.au/licence

Concessions available to:

Services Australia cards:

PCC

Veterans' Affairs cards:

DVA
PCC

Tasmanian cards:

SC

★ Anyone who meets eligibility criteria




Water licence

Applicants are eligible for a 70% rebate on the application fees for a new or variation to an existing water licence when:

- the water allocations under the licence are exclusively for stock and domestic (but not commercial) use, and
- the maximum daily quantity of water taken is less than 0.01ML.

For more information:

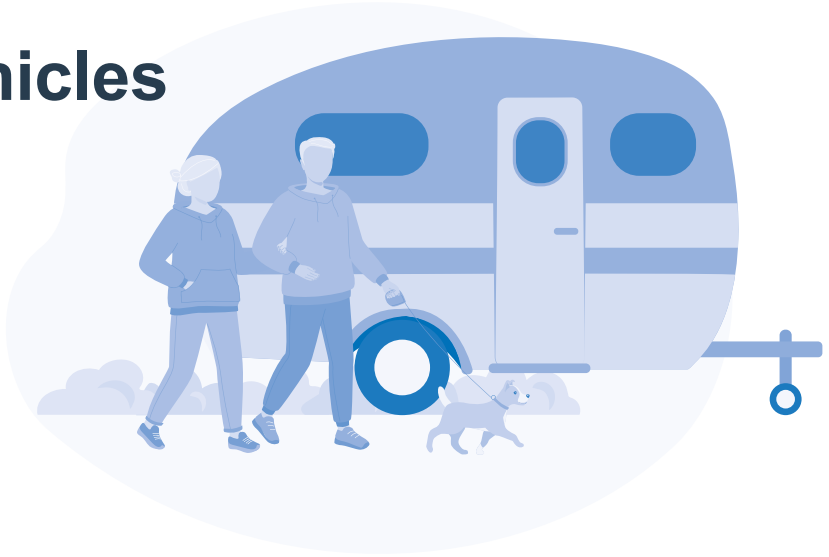
Department of Natural Resources and Environment Tasmania

-  **Phone:** 6165 3019
 **Email:** water.enquiries@nre.tas.gov.au
 **Web:** www.nre.tas.gov.au/water

Concessions available to:

★ Anyone who meets eligibility criteria

Vehicles



Duty on vehicle registration

A 100% exemption from duty on vehicle registration applications and transfers is available to people who:

- hold a DVA Veteran Gold Card printed with TPI, or
- are members of the Transport Access Scheme (for people with a severe disability).


Note: This concession only applies to one vehicle registered in the name of the eligible person. The gross vehicle mass must not be over 4.5 tonnes.


If you currently own a vehicle that receives a motor tax (100% exemption) and are looking to purchase a new vehicle, you will need to dispose of your existing vehicle or transfer it from the concession holder's name before the purchase of the new vehicle.

For more information:

Department of State Growth

 **Phone:** 1300 135 513

 **Email:** vru@stategrowth.tas.gov.au

 **Web:** www.transport.tas.gov.au

Concessions available to:

Veterans' Affairs cards:

DVA
VC

★ Anyone who meets eligibility criteria

Duty on the transfer of motor vehicle ownership (deceased estate)

A 100% exemption from duty on the transfer of a motor vehicle to a beneficiary of a deceased estate is available to:


- the surviving owner or registered operator if the vehicle was jointly owned by the registered operators and one of the joint owners is deceased
- a person the vehicle is bequeathed to under a deceased person's will
- a person entitled to it as a beneficiary under the *Intestacy Act 2010*.


Detailed and specific conditions apply to this exemption.

For more information:


Department of Treasury and Finance

 Phone: 6166 4400 or 1800 001 388

 Email: dutyhelp@treasury.tas.gov.au

 Web: www.sro.tas.gov.au

Concessions
available to:

 Anyone who meets eligibility criteria

Duty on the transfer of motor vehicle ownership (matrimonial changes)

A 100% exemption from duty on the transfer of a motor vehicle from one person to another is available to people involved in a:


- marriage that is dissolved or annulled
- breakdown of a de facto relationship
- breakdown of a personal relationship.

Detailed and specific conditions apply to this exemption.

For more information:


Department of Treasury and Finance

 Phone: 6166 4400 or 1800 001 388

 Email: dutyhelp@treasury.tas.gov.au

 Web: www.sro.tas.gov.au

Concessions
available to:

 Anyone who meets eligibility criteria




Duty on the transfer of motor vehicle ownership (company cessation)

A 100% exemption from duty on the transfer of a motor vehicle to a shareholder(s) on the winding-up or deregistration of a company is available in certain circumstances.


Detailed and specific conditions apply to this exemption.

For more information:

Department of Treasury and Finance

-  **Phone:** 6166 4400 or 1800 001 388
-  **Email:** dutyhelp@treasury.tas.gov.au
-  **Web:** www.sro.tas.gov.au

Concessions available to:

-  Anyone who meets eligibility criteria

Motor tax (40% rebate)

The 40% rebate on motor tax (which is included in motor vehicle registration) is available for:

- goods carrying vehicles (such as utes and vans), not used for any trade or business purposes, with a gross vehicle mass not over 4.5 tonnes.




The rebate is available to people who hold one of the following:

- Services Australia or DVA Pensioner Concession Card
- Services Australia Health Care Card
- DVA Veteran Gold or White Card and
- eligible asylum seekers.

Note: This concession only applies to one vehicle registered in the name of the eligible person.

For more information:

Department of State Growth

-  **Phone:** 1300 135 513
-  **Email:** vru@stategrowth.tas.gov.au
-  **Web:** www.transport.tas.gov.au

Concessions available to:

Services Australia cards:


HCC

PCC

Veterans' Affairs cards:

DVA
PCC

DVA
VC

-  Anyone who meets eligibility criteria

Motor tax (100% exemption)

The 100% exemption on motor tax (which is included in motor vehicle registration) is available for a:

- vehicle with a gross vehicle mass not over 4.5 tonnes.


Note: This exemption only applies to one vehicle registered in the name of the eligible person.

The exemption is available to people who:


- holds a DVA Veteran Gold Card printed with TPI; and
- are members of the Transport Access Scheme (for people with a severe disability).

For more information:

Department of State Growth

 **Phone:** 1300 135 513

 **Email:** vru@stategrowth.tas.gov.au

 **Web:** www.transport.tas.gov.au

Concessions available to:

Veterans' Affairs cards:

DVA
VC

★ Anyone who meets eligibility criteria

Motor vehicle registration compulsory third party insurance (MAIB)

A concession of \$56 on MAIB third party insurance premiums is available for:

- motor vehicles (other than motorcycles) not over 4.5 tonnes (applies to one vehicle registered in the name of the eligible person).

The concession is available to people who hold one of the following:

- Services Australia or DVA Pensioner Concession Card
- Services Australia Health Care Card
- DVA Veteran Gold or White Card

or are:


- members of the Transport Access Scheme (for people with severe disability)
- eligible asylum seekers.

Note: This concession only applies to one vehicle of each type (i.e. one car, one motorcycle, one trailer, one caravan) registered in the name of the eligible person. The discount is based on a 12-month payment period.

For more information:

Department of State Growth

 **Phone:** 1300 135 513

 **Email:** vru@stategrowth.tas.gov.au

 **Web:** www.transport.tas.gov.au

Concessions available to:

Services Australia cards:

HCC

PCC

Veterans' Affairs cards:

DVA
PCC

DVA
VC

★ Anyone who meets eligibility criteria

Vehicle registration

The discounts shown are based on a 12-month payment period. Discounts on vehicle registration fees are available for:

- motor vehicles (other than motorcycles) not over 4.5 tonnes gross vehicle mass (\$57.64)
- trailers (including caravans) (\$29.28)
- motorcycles (\$52.42).

Vehicle registration discounts are available to people who hold a:

- Services Australia or DVA Pensioner Concession Card
- Services Australia Health Care Card
- DVA Veteran Gold or White Card


or are:


- members of the Transport Access Scheme (for people with a severe disability)
- eligible asylum seekers.


Note: This concession only applies to one vehicle of each type (i.e. one car, one motorcycle, one trailer, one caravan) registered in the name of the eligible person. The concession applies to registration fees, road safety and fire levies.

For more information:

Department of State Growth

 **Phone:** 1300 135 513

 **Email:** vru@stategrowth.tas.gov.au

 **Web:** www.transport.tas.gov.au/fees_forms/registration_fees

Concessions available to:

Services Australia cards:

HCC

PCC

Veterans' Affairs cards:

DVA
PCC

DVA
VC

★ Anyone who meets eligibility criteria

Parks and Heritage



National Parks passes

A 20% discount on annual and 2-year National Parks passes is available to holders of a:

- Services Australia or DVA Pensioner Concession Card
- Services Australia Health Care Card
- Services Australia or DVA Commonwealth Seniors Health Card.

When a Companion Card holder buys a Parks pass, they will receive an identical day person or holiday person pass for their companion carer at no charge.

Please contact the specific national park before you visit to find out whether it is suitable (such as wheelchair accessible).


Discounted annual and 2-year Seniors National Parks passes are also available to holders of a:


- Seniors Card – all States and Territories (excluding Seniors Business Cards).


Buy your pass online at www.passes.parks.tas.gov.au

For more information:

Department of Natural Resources and Environment Tasmania

 **Phone:** 1300 827 727 (1300 TASPARKS)

 **Email:** parkfees@parks.tas.gov.au

 **Web:** www.parks.tas.gov.au

Concessions available to:

Services Australia cards:

HCC

PCC

CSHC

Veterans' Affairs cards:

DVA
PCC

DVA
CSHC

Tasmanian cards:

SC

CC

Overland Track

A discount on booking fees is available to holders of a:

- Services Australia or DVA Pensioner Concession Card
- Services Australia Health Care Card
- Services Australia or DVA Commonwealth Seniors Health Card
- Seniors Card – all States and Territories (excluding Seniors Business Cards).

Companion Card holders will receive a second ticket for their companion carer at no charge.

For more information:

Department of Natural Resources and Environment Tasmania

 **Phone:** 1300 827 727 (1300 TASPARKS)

 **Web:** www.overlandtrack.com.au

Concessions available to:

Services Australia cards:

HCC

PCC

CSHC

Veterans' Affairs cards:

DVA
PCC

DVA
CSHC

Tasmanian cards:

SC

CC

Port Arthur Historic Site

Discounted entry fees are available to holders of a:


- Services Australia or DVA Pensioner Concession Card
- Services Australia Health Care Card
- Services Australia or DVA Commonwealth Seniors Health Card
- Seniors Card – all States and Territories
- Student Card.

Companion Card holders will receive a second ticket for their companion carer at no charge.

For more information:

Port Arthur Historic Site

 **Phone:** 1800 659 101

 **Email:** reservations@portarthur.org.au

 **Web:** www.portarthur.org.au

Concessions available to:

Services Australia cards:

HCC

PCC

CSHC

Veterans' Affairs cards:

DVA
PCC

DVA
CSHC

Tasmanian cards:

SC

CC



Anyone who meets eligibility criteria

Royal Tasmanian Botanical Gardens



Discounted guided tours and a 10% discount in the Botanical Shop are available to holders of a:

- Services Australia or DVA Pensioner Concession Card
- Services Australia Health Care Card
- Services Australia or DVA Commonwealth Seniors Health Card
- Seniors Card.

Companion Card holders will receive a second guided tour ticket for their companion carer at no charge.

For more information:

Royal Tasmanian Botanical Gardens

-  **Phone:** 6166 0451
-  **Email:** rtbg@rtbg.tas.gov.au
-  **Web:** www.rtbg.tas.gov.au

Concessions available to:

Services Australia cards:

HCC

PCC

CSHC

Veterans' Affairs cards:

DVA
PCC

DVA
CSHC

Tasmanian cards:

SC

CC

The Cascades Female Factory Historic Site


Discounts are available to holders of a:

- Services Australia or DVA Pensioner Concession Card
- Services Australia Health Care Card
- Services Australia or DVA Commonwealth Seniors Health Card
- Seniors Card – all States and Territories
- Student Card.

Companion Card holders will receive a second ticket for their companion carer at no charge.

For more information:

Cascades Female Factory Historic Site

-  **Phone:** 1800 139 478
-  **Email:** reservations@femalefactory.org.au
-  **Web:** www.femalefactory.org.au

Concessions available to:

Services Australia cards:

HCC

PCC

CSHC

Veterans' Affairs cards:

DVA
PCC

DVA
CSHC

Tasmanian cards:

SC

CC

★ Anyone who meets eligibility criteria

The Hastings Experience, Mole Creek Caves and Highfield Historic Site

Discounted tickets for the Hastings Experience (Hastings Caves and Thermal Springs), Mole Creek Caves and Highfield Historic Site are available to holders of a:

- Services Australia or DVA Pensioner Concession Card
- Services Australia Health Care Card
- Services Australia or DVA Commonwealth Seniors Health Card
- Seniors Card – all States and Territories (excluding Senior Business Cards).

Companion Card holders will receive a second ticket for their companion carer at no charge.

For more information:

Department of Natural Resources and Environment Tasmania

Phone:

Hastings Reserve: 6298 3209

Mole Creek Caves: 6363 5182

Highfield Historic Site: 6458 1100

Web: www.parks.tas.gov.au

Concessions available to:

Services Australia cards:

HCC

PCC

CSHC

Veterans' Affairs cards:

DVA
PCC

DVA
CSHC

Tasmanian cards:

SC

CC

Three Capes Track

A discount on booking fees is available to holders of a:

- Services Australia or DVA Pensioner Concession Card
- Services Australia Health Care Card
- Services Australia or DVA Commonwealth Seniors Health Cards
- Seniors Card – all States and Territories (excluding Senior Business Cards).

Companion Card holders will receive a second ticket for their companion carer at no charge.

For more information:

Department of Natural Resources and Environment Tasmania

Phone: 1300 827 727 (1300 TASPARKS)

Web: www.threecapestrack.com.au

Concessions available to:

Services Australia cards:

HCC

PCC

CSHC

Veterans' Affairs cards:

DVA
PCC

DVA
CSHC

Tasmanian cards:

SC

CC

Property, Water and Land Tax



Duty on intergenerational primary production land transfers

An exemption from duty on the transfer of property, used for primary production, is available when the property is transferred to a relative, or to certain trusts or companies involving relatives of the transferor.


Detailed and specific conditions apply to this concession.

For more information:


Department of Treasury and Finance

 **Phone:** 6166 4400 or 1800 001 388

 **Email:** dutyhelp@treasury.tas.gov.au

 **Web:** www.sro.tas.gov.au

**Concessions
available to:**

 Anyone who meets
eligibility criteria

Duty on the transfer of matrimonial property following a marriage breakdown

Concessions available to:

★ Anyone who meets eligibility criteria

An exemption from duty on the transfer of matrimonial property from one spouse to another, or to a child of the marriage, is available to:

- partners in a marriage that is dissolved or annulled (or, in the opinion of the Commissioner, has irretrievably broken down)
- a child of the relationship under the age of 18 years.

For more information:

Department of Treasury and Finance

☎ Phone: 6166 4400 or 1800 001 388

✉ Email: dutyhelp@treasury.tas.gov.au

🌐 Web: www.sro.tas.gov.au

Duty on the transfer of matrimonial property following a breakdown of a de facto relationship

Concessions available to:

★ Anyone who meets eligibility criteria

An exemption from duty on the transfer of property from one de facto to another, or to a child of the de facto relationship, is available to:

- partners in a de facto relationship that has broken down
- a child of the relationship under the age of 18 years.

For more information:

Department of Treasury and Finance

☎ Phone: 6166 4400 or 1800 001 388

✉ Email: dutyhelp@treasury.tas.gov.au

🌐 Web: www.sro.tas.gov.au

Duty on the transfer of property following breakdown of a personal relationship

An exemption from duty on the transfer of property from one partner to another, or to a child of the partners of a personal relationship (married, non-married and caring relationships) is available to:

- partners in a personal relationship that is terminated
- a child of the partners under the age of 18 years.

For more information:

Department of Treasury and Finance

- 📞 Phone: 6166 4400 or 1800 001 388
- ✉ Email: dutyhelp@treasury.tas.gov.au
- 🌐 Web: www.sro.tas.gov.au

Concessions available to:

★ Anyone who meets eligibility criteria

Duty on transfer of certain assets (not land)

An exemption from duty on the transfer of certain assets (other than land) between relatives is available in some circumstances.

For more information:

Department of Treasury and Finance

- 📞 Phone: 6166 4400 or 1800 001 388
- ✉ Email: dutyhelp@treasury.tas.gov.au
- 🌐 Web: www.sro.tas.gov.au

Concessions available to:

★ Anyone who meets eligibility criteria

Duty on transfer of real property into joint names

An exemption from duty on the transfer of property into joint names is available to:


- partners in a marriage or personal relationship (significant and carer relationships).


The parties to the transfer must reside at the property as their principal place of residence.

For more information:


Department of Treasury and Finance

 **Phone:** 6166 4400 or 1800 001 388

 **Email:** dutyhelp@treasury.tas.gov.au

 **Web:** www.sro.tas.gov.au

Concessions
available to:

 Anyone who meets eligibility criteria

Duty for first home buyers of established homes

A 50% duty concession for first home buyers of established homes is available where the property transfer completes between:


- 7 February 2018 and 15 March 2021 inclusive for a property with a value of \$400,000 or lower; or
- 6 March 2021 and 31 December 2021 inclusive for a property with a value of \$500,000 or lower; or
- 1 January 2022 and 30 June 2024 inclusive for a property with a value of \$600,000 or lower.


Specific conditions apply to this concession.

For more information:


Department of Treasury and Finance

 **Phone:** 6166 4400 or 1800 001 388

 **Email:** dutyhelp@treasury.tas.gov.au

 **Web:** www.sro.tas.gov.au

Concessions
available to:

 Anyone who meets eligibility criteria

Duty for pensioners downsizing to a new home

A 50% duty concession for eligible pensioners who sell their existing home and downsize to a new home is available where the property:

- being acquired has a property value of \$400,000 or lower and the purchase of their new home completes between 10 February 2018 and 15 March 2021.

Or

- the purchase of their new home completes between 16 March 2021 and 31 December 2021 inclusive and the property being acquired has a property value of \$500,000 or lower.


Or


- the purchase of their new home completes between 1 January 2022 and 30 June 2024 inclusive and the property being acquired has a property value of \$600,000 or lower; and
- the value of the new property is less than that of the property being sold.


Specific conditions apply to this concession, including that the purchaser must occupy the new property as their principal place of residence.

For more information:


Department of Treasury and Finance

 Phone: 6166 4400 or 1800 001 388

 Email: dutyhelp@treasury.tas.gov.au

 Web: www.sro.tas.gov.au

Concessions
available to:

 Anyone who meets eligibility criteria


Land tax on primary production land

A land tax concession may be available for land (as at 1 July each year) that is used substantially for the business of primary production.

For more information:


Department of Treasury and Finance

 Phone: 6166 4400 or 1800 001 388

 Email: taxhelp@treasury.tas.gov.au

 Web: www.sro.tas.gov.au

Concessions
available to:

 Anyone who meets eligibility criteria

Land tax on principal residence land

A land tax concession may be available for land (as at 1 July each year):


- on which a dwelling exists, and
- which is the owner's principal place of residence.


A rebate on land tax is available on land:


- on which a dwelling is built as the principal place of residence of the owner during the year.

For more information:


Department of Treasury and Finance

 **Phone:** 6166 4400 or 1800 001 388

 **Email:** taxhelp@treasury.tas.gov.au

 **Web:** www.sro.tas.gov.au

Concessions available to:

 Anyone who meets eligibility criteria

Land tax on land adjoining principal residence land

A land tax concession may be available for land adjoining principal residence land (as at 1 July each year):


- Where an owner holds two properties on separate titles that adjoin each other, and one of those properties is the owner's principal residence land, the second property may also qualify for a principal residence land concession.

Detailed and specific conditions apply to this concession.

For more information:


Department of Treasury and Finance

 **Phone:** 6166 4400 or 1800 001 388

 **Email:** taxhelp@treasury.tas.gov.au

 **Web:** www.sro.tas.gov.au

Concessions available to:

 Anyone who meets eligibility criteria


Land tax on principal residence land or primary production land


An exemption for land tax is available to pensioners who partially use their principal residence land or primary production land for other purposes.

Detailed and specific conditions apply to this concession.

For more information:


Department of Treasury and Finance

 Phone: 6166 4400 or 1800 001 388

 Email: taxhelp@treasury.tas.gov.au

 Web: www.sro.tas.gov.au

Concessions
available to:

 Anyone who meets
eligibility criteria

Land tax on principal residence land in transitional circumstances

Rebate of land tax is available to all owners of land (as at 1 July each year) where the owners have two principal places of residence in transitional circumstances.


The rebate applies where owners have purchased a new principal place of residence before 30 June but not yet sold their previous principal place of residence by that date.

Detailed and specific conditions apply to this concession.

For more information:


Department of Treasury and Finance

 Phone: 6166 4400 or 1800 001 388

 Email: taxhelp@treasury.tas.gov.au

 Web: www.sro.tas.gov.au

Concessions
available to:

 Anyone who meets
eligibility criteria

Land tax on principal residence land or primary production land affected by a natural disaster

The principal residence land or primary production land concession may continue to apply for land that has been subject to fire, flood or a similar disaster.

Where a property has either a principal residence land or primary production land classification and is affected by a natural disaster (the land is not suitable to be occupied as principal residence land or used as primary production land), the property will, in certain circumstances, continue to receive either the principal residence land or primary production land classification for up to two financial years following the disaster.

Detailed and specific conditions apply to this concession.

For more information:


Department of Treasury and Finance

 Phone: 6166 4400 or 1800 001 388

 Email: taxhelp@treasury.tas.gov.au

 Web: www.sro.tas.gov.au

Concessions
available to:

 Anyone who meets
eligibility criteria

Land tax on principal residence land following the death of the owner

The principal residence land concession may continue to apply for one further financial year following the death of an owner of a property.

Where a property has a principal residence land classification and the owner (who was residing at the property) dies, the property will, in certain circumstances, continue to receive the principal residence land classification for the financial year following the death.

Detailed and specific conditions apply to this concession.

For more information:


Department of Treasury and Finance

 Phone: 6166 4400 or 1800 001 388

 Email: taxhelp@treasury.tas.gov.au

 Web: www.sro.tas.gov.au

Concessions
available to:

 Anyone who meets
eligibility criteria

Land tax on properties with short-term accommodation converting to long-term rental

An exemption for land tax is available for properties where short-term accommodation is converted to long-term rental.

The exemption is available for one year for properties where each dwelling on the land is converted from short-term accommodation to long-term rental.

Detailed and specific conditions apply to this exemption.

For more information:

Department of Treasury and Finance

📞 Phone: 6166 4400 or 1800 001 388

✉ Email: taxhelp@treasury.tas.gov.au

🌐 Web: www.sro.tas.gov.au

Concessions
available to:

★ Anyone who meets
eligibility criteria

Land tax on properties with new dwellings made available for long-term rental

An exemption for land tax is available for properties where new dwellings are made available for long-term rental.

The exemption is available for three years for properties where each dwelling on the land is a new dwelling and is used for long-term rental.

Detailed and specific conditions apply to this exemption.

For more information:

Department of Treasury and Finance

📞 Phone: 6166 4400 or 1800 001 388

✉ Email: taxhelp@treasury.tas.gov.au

🌐 Web: www.sro.tas.gov.au

Concessions
available to:

★ Anyone who meets
eligibility criteria

Water and sewerage concession

Eligible TasWater customers can receive a Tasmanian Government funded discount of up to \$226.66 (\$113.33 for water charges and \$113.33 for sewerage charges) for the 2023-24 financial year.

To be eligible for the concession, individuals must be legally responsible for the TasWater account, and occupy the property as their main home.

Eligible concessions are:

- Services Australia Health Care Card, or
- Services Australia or DVA Pensioner Concession Card, or
- DVA Veteran Gold Card.


Customers are encouraged to submit their application at the start of the financial year (1 July 2023) to ensure they have access to the full discounted amount, as the concession can only be applied from the date it is received.

TasWater is required to verify your eligibility for a concession with Centrelink or DVA, which requires you to provide consent for us to share your information with Centrelink or DVA.

For more information:

TasWater

 **Phone:** 136 992

 **Email:** enquiries@taswater.com.au

 **Web:** www.taswater.com.au

Concessions available to:

Services Australia cards:

HCC

PCC

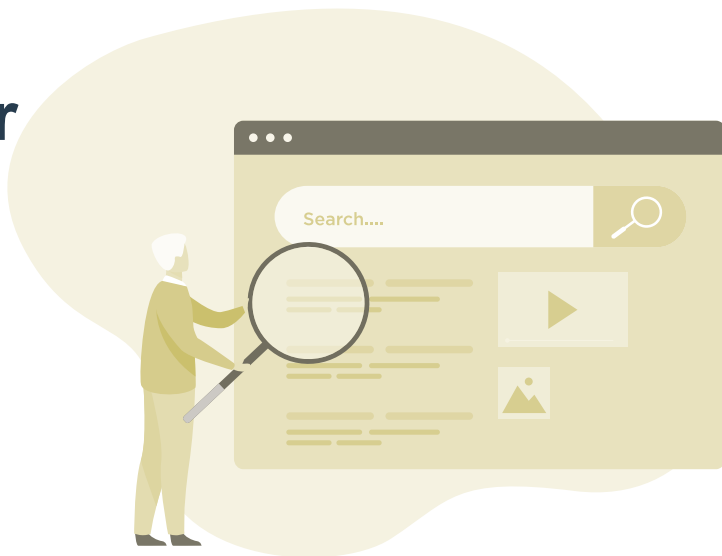
Veterans' Affairs cards:

DVA
PCC

DVA
VC

★ Anyone who meets eligibility criteria

Other



Aboriginal and Torres Strait Islander Programs and Services


The Tasmanian Government delivers several Aboriginal and Torres Strait Islander specific programs and services. To access these, applicants must first satisfy the requirements of the *Eligibility for Tasmanian Government Aboriginal and Torres Strait Islander Programs and Services Policy*.

For more information:

Information about this policy and the associated eligibility requirements is available at:

 **Web:** www.aboriginalaffairs.tas.gov.au

Concessions available to:

 Anyone who meets eligibility criteria

Access to computers, the internet and learning programs


Visit your local library for free access to computers, the internet, WiFi, items in the collection and a range of learning programs.

No fines are charged for overdue items. Please check with your local library for details.

For more information:


Libraries Tasmania

 **Phone:** 6165 5600

 **Email:** libraries.tas@libraries.tas.gov.au

 **Web:** www.libraries.tas.gov.au/public-libraries

Concessions available to:

 Anyone who meets eligibility criteria

Enduring Power of Attorney

When the Public Trustee is appointed as the attorney, there is no charge to prepare an Enduring Power of Attorney for:

- Services Australia or DVA Pensioner Concession Card holders
- Seniors Card holders.

Please note: This is for a standard appointment. If your affairs are complicated or more time is required, additional time may be charged.

For more information:

Public Trustee

-  **Phone:** 1800 068 784
-  **Email:** tpt@publictrustee.tas.gov.au
-  **Web:** www.publictrustee.tas.gov.au

Concessions available to:

Services Australia cards:

PCC

Veterans' Affairs cards:

DVA
PCC

Tasmanian cards:

SC

Making a Will


Where the Public Trustee is appointed as the executor, there is no charge to prepare a Will for:

- Services Australia or DVA Pensioner Concession Card holders
- Seniors Card holders.

Please note: This is for a standard appointment. If your affairs are complicated or more time is required, additional time may be charged.

For more information:

Public Trustee

-  **Phone:** 1800 068 784
-  **Email:** tpt@publictrustee.tas.gov.au
-  **Web:** www.publictrustee.tas.gov.au

Concessions available to:

Services Australia cards:

PCC

Veterans' Affairs cards:

DVA
PCC

Tasmanian cards:

SC

No Interest Essential Loan

NILS Tasmania provide small interest-free loans of up to \$2,000 for essential household goods and services.

These are non-cash loans; you provide the quote for the product and NILS Tasmania pay the supplier.

The program is available to:

- Services Australia or DVA Pensioner Concession Card
- Services Australia Health Care Card
- Services Australia or DVA Commonwealth Seniors Health Card, or
- Those on gross incomes up to \$55,000 per year.

For more information:

NILS Network of Tasmania

- 📞 **Phone:** 1300 301 650
- ✉️ **Email:** reception@nilstasmania.org.au
- 🌐 **Web:** www.nilstasmania.org.au

Concessions available to:

Services Australia cards:

HCC

PCC

CSHC

Veterans' Affairs cards:

DVA
PCC

DVA
CSHC

★ Anyone who meets eligibility criteria

No Interest Micro Business Loan Program

Business support and small interest-free loans of up to \$3,000 for business set-up, and for existing business owners.

The program is available to:

- Services Australia or DVA Pensioner Concession Card
- Services Australia Health Care Card
- Services Australia or DVA Commonwealth Seniors Health Card, or
- Those on gross incomes up to \$55,000 per year.

For more information:

Business Tasmania

- 📞 **Phone:** 1800 440 026
- ✉️ **Email:** ask@business.tas.gov.au
- 🌐 **Web:** www.business.tas.gov.au

Concessions available to:

Services Australia cards:

HCC

PCC

CSHC

Veterans' Affairs cards:

DVA
PCC

DVA
CSHC

★ Anyone who meets eligibility criteria

Police record checks for volunteers

A reduced fee of \$5 for a police record check is available to:

- volunteers pre-approved and validated by the relevant volunteer organisation.

Organisations must complete the Declaration of Volunteer/Concession Status on the application form for the volunteer to be able to receive the reduced fee.

For more information:


Department of Police, Fire and Emergency Management

 **Phone:** 6173 2928 or 6173 2929

 **Email:** criminalhistoryservices@police.tas.gov.au

 **Web:** www.police.tas.gov.au

Concessions
available to:

 Anyone who meets eligibility criteria


Right to Information requests

The application fee may be waived for people who have a:

- Services Australia or DVA Pensioner Concession Card
- Services Australia Health Care Card.

The *Right to Information Act 2009* also provides other reasons why the application fee may be waived, including financial hardship (Section 16 (2)(a)).

For more information:

-  Contact the relevant Tasmanian Government agency on 1300 135 513.

Concessions
available to:


Services Australia cards:

HCC

PCC

Veterans' Affairs cards:

DVA
PCC

 Anyone who meets eligibility criteria

Ticket to Play

Vouchers to help with the cost of registration for sport and recreation activities are available for children aged 5-18 who are listed on Services Australia Health Care Cards, Pensioner Concession Cards or who are in Out of Home Care.

Vouchers can be used towards registration fees at approved sporting clubs, learn to swim centres, Scouts, Girl Guides, Cadet organisations and dance studios. Two vouchers worth up to \$100 each will be issued for each eligible child in 2023-24. Both vouchers may be used for the one activity, or each voucher may be used separately at different activity providers.

For more information:

Active Tasmania, Department of State Growth

 Phone: 1800 252 476

 Email: tickettoplay@active.tas.gov.au

 Web: www.tickettoplay.tas.gov.au

Concessions available to:

Services Australia cards:

HCC

PCC

★ Anyone who meets eligibility criteria

Veteran Wellbeing Voucher Program

Vouchers to help with the cost of gym and sporting club registration are available for Tasmanian veterans who have a card issued by the Department of Veterans' Affairs or can produce evidence of past service with the Australian Defence Force.

Eligible Tasmanian veterans may apply for a voucher of up to \$100. This voucher may be put towards the cost of membership fees, or associated costs at participating activity providers.

For more information:

Veteran Wellbeing Voucher Program

 Phone: 1800 009 501

 Email: veterans@dpac.tas.gov.au

 Web: www.veterans.tas.gov.au

Concessions available to:

Veterans' Affairs cards:

DVA
PCC

DVA
CSHC

DVA
VC

★ Anyone who meets eligibility criteria

Department of Premier and Cabinet

Phone: 1300 135 513

Email: concessions@dpac.tas.gov.au

www.concessions.tas.gov.au



Concessions & Discounts

NEED ANOTHER COPY?

For extra copies of this Guide:

- visit your local Service Tasmania service centre
- download or browse a copy at www.concessions.tas.gov.au
- phone 1300 135 513