



Workforce Planning is...

- a systematic approach to managing resources to meet the operational needs of your agency;
- a roadmap to support decision-making;
- tied to your agency's business plan, operational plans, and financial plans; and
- an on-going process.

Workforce Planning is not...

- a quick process to be done off the side of your desk;
- based on one model that will fix everything;
- just an HR function; and
- set in stone.

In a nutshell...

Workforce Planning is about understanding:

- what your workforce looks like now;
- what your agency needs for the future;
- how to get the workforce you need.



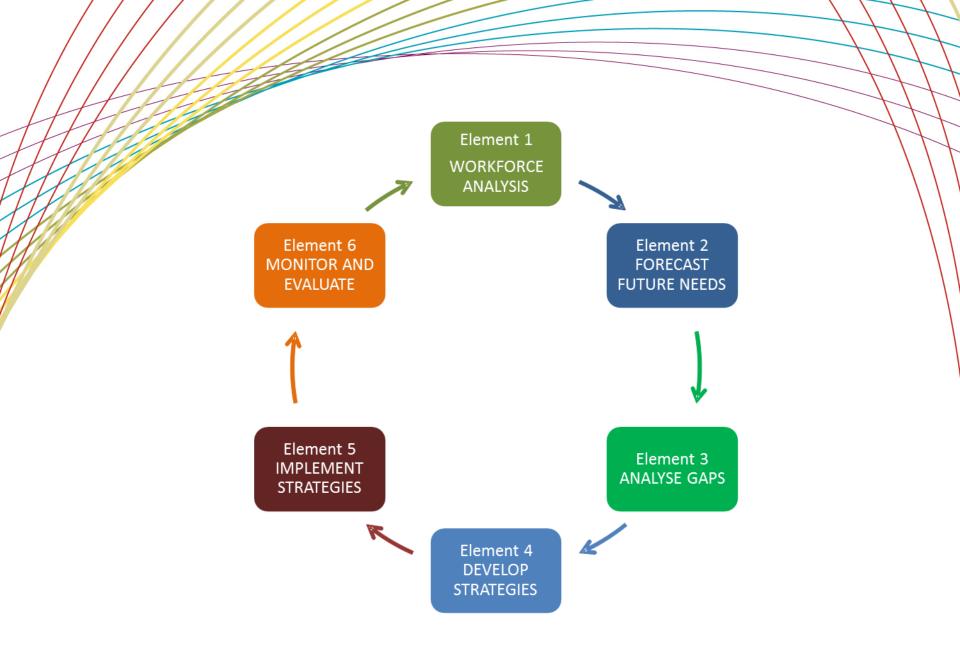


Now what?

Workforce Planning Model

What level of planning?

- 1. Immediate immediate need, current issues.
- 2. Intermediate short-term future plan for known issues.
- 3. Strategic long-term future plan.



Workforce Analysis

- Where are you heading?
- What can you already do?
- What else is available to you?

Forecast Future Needs

- What could happen?
- What is going to happen?
- What needs to happen?
- What will you need?

Analyse Gaps

- What's missing?
- What do you have too much of?
- What needs changing?

Develop Strategies

- Identify the key issues.
- Review your resources.
- Develop your plan.

Implement Strategies

- Action.
- Change Management.
- Communication.

Monitor and Evaluate

- Is it working?
- Do you need to adjust?
- Are you where you need to be?

